INSTALLATION AND MAINTENANCE INFORMATION FOR THE **COMDIAL** Executech MODEL **1432B KSU**

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CHAPTER 1 INTRODUCTION

MANUAL SCOPE

This publication contains installation, programming, and maintenance information for the Model 1432 KSU electronic key system and associated electronic key telephone stations.

NOTE: This manual is applicable for model 14328 KSU Rev F and later.

This key system is fully protected, and therefore the installation does not require the services of an authorized agent. However, the installation procedures detailed in this manual should only be performed by individuals familiar with general telephone installation procedures.

The end user may perform routine maintenance procedures, such as the following listed ones, but all other servicing must be performed by factory authorized personnel.

- Place or replace any designation strips on the face of the telephone stations.
- Replace the line cord or handset coiled cord.
- Replace complete stations and station handsets.
 The handset is a special Comdial type. Other handset types will not work properly.
- Relocate the station when it is plugged into the proper system jacks.

RELATED INFORMATION

- IMI 01-001, Compliance Requirements To FCC Rules and Regulations Part 68 and 15
- IMI 01-005 Handling Of Electrostatically Sensitive Components
- GCA 40-028, General Information, Electronic Key System
- GCA 70-I 34, User's Guide for **Multiline** Station
- GCA 70-079, User's Guide for Single Line Station
- GCA 70-066, Users Guide for DSS/BLF Console
- GCA 70-I 48, User's Guide for 32-Button DSS/BLF Console

STATION TYPES

This Key Service Unit supports the operation of the following stations:

- 22 Line/Feature Keyset
- Reused 3/8 Line Keyset
- Single-Line Keyset
- DSS/BLF Console 32-Key, 40-Key, and 70-Key

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INSTALLER/USER INFORMATION REGARDING FCC RULES AND REGULATIONS

This electronic key system complies with Federal Communications Commission (FCC) Rules, Part 68. The FCC registration label on the KSU contains the FCC registration number, the ringer equivalence number, the model number, and the serial number or production date of the system.

NOTIFICATION TO TELEPHONE COMPANY

Unless a telephone operating company provides and installs the system, the telephone operating company which provides the lines must be notified before a connection is made to them. The lines (telephone numbers) involved, the FCC registration number, and the ringer equivalence number must be provided to the telephone company. The FCC registration number and the ringer equivalence number of this equipment are provided on the label attached to the **KSU.The** user/installer is required to notify the telephone company when final disconnection of this equipment from the telephone company line occurs.

COMPATIBILITY WITH TELEPHONE NETWORK

When necessary, **the** telephone operating company provides information on the maximum number of telephones or ringers that can be connected to one line, as well as any other applicable technical information. The telephone operating company can temporarily discontinue service and make changes which could effect the operation of this equipment. They must, however, provide adequate notice, in writing, of any future equipment changes that would make the system incompatible.

INSTALLATIONREQUIREMENTS

Connection of the electronic key system to the telephone lines must be through a universal service order code (USOC) outlet jack supplied by the telephone operating company. If the installation **site** does not have the proper outlet, ask the telephone company business off ice to install one. The correct outlet jack for this system is either a type **RJ21X** or type **RJ14C**.

PARTY LINES AND COIN LINES

Local telephone company regulations may not permit connections to party lines and coin lines by anyone except the telephone operating company.

TROUBLESHOOTING

If a service problem **oc:urs**, first try to determine if the trouble is in the on-site system or in the telephone **company**

equipment. Disconnect all equipment not owned by the **telephone** company.

tf this corrects the problem, the faulty equipment must not be reconnected to the telephone line until the problem has been corrected. Any trouble that causes improper operation of the telephone network may require the telephone company to discontinue service to the trouble site after they notify the user of the reason.

REPAIR AUTHORIZATION

FCC regulations do not permit repair of customer owned equipment by anyone except the manufacturer, their authorized agent, or others who might be **authorized** by the FCC. However, routine repairs can be made according to the maintenance instructions in this publication, provided that all FCC restriiions are obeyed.

RADIO FREQUENCY INTERFERENCE

The electronic key system contains incidental radio frequency generating circuitry and, if not installed and used properly, may cause interference to radio and television reception. This equipment has been tested and found to comply with the limits for a Class A computing device pursuant to Subpart J of Part 15 of FCC Rules. These limits are designed to provide reasonable protection against such interference when operated in a commercial environment. Operation of this equipment in a residential area may cause interference to radio and television reception; in which case the user is encouraged to take whatever measures may be required to correct the interference. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the television or radio's receiving antenna, and/or relocate the KSU, the individual telephone stations, and the radio or TV with respect to each other. If necessary, the user should consult the manufacturer or an experienced radio/television technician for additional suggestions. The user may find the following booklet prepared by the Federal Communications' Commission helpful: 'How to identify and Resolve Radio-TV Interference Problems." This booklet is available from the Government Printing Office, Washington DC. 20402. Stock No. 004-000-00345-4.

RINGER EQUIVALENCE NUMBER

The REN of each line is 0.48. The FCC requires the installer to determine the total REN for each line, and record it at the equipment.

CHAPTER 2 INSTALLATION

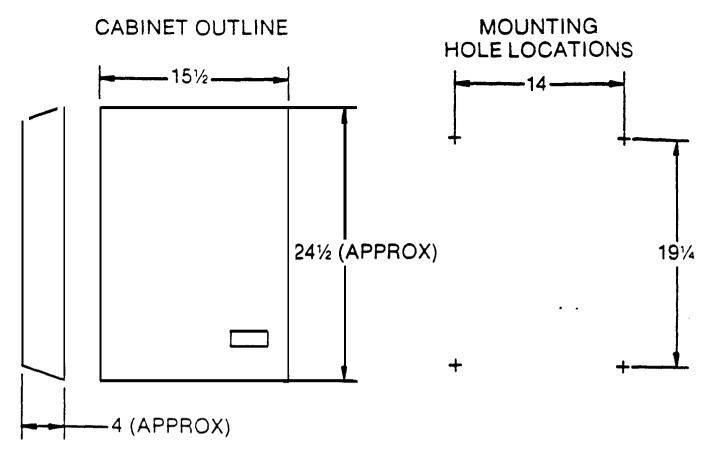
MOUNTING CONSIDERATIONS

- The KSU cabinet should be attached vertically to any sturdy, flat, surface. It may be vertically rack mounted if desired.
- The KSU must be located within six (6) feet of a proper electricaloutlet. The KSU power supply requires a dedicated 117VAC 15 AMP circuit, with a third-wire ground, supplied to a standard (NEMA 5-15R) electrical outlet.
- The distance between the KSU and the TELCO/PBX jacks must be 25 feet or less as per FCC requirements. A nominal distance of 7 feet is recommended.
- The mounting location must be secure and dry and have adequate ventilation. The temperature range of the location must be within 32-I 22 degrees F (O-50 degrees C).
- If the mounting surface is damp or if it is concrete or masonry material, a backboard must be attached to the mounting surface to be used for KSU mounting. Suitable mounting backboards are available commercially or can be constructed out of 1/2-inch plywood cut to size.
- Tools and hardware required for mounting the KSU cabinet include:
 - Fasteners -wood screws (1/4 x l-inch round head), toggle bolts, or wall anchors
 - Screwdriver-to match fasteners
 - Electric drill if prepared holes are required
 - Connecting tool for fastening wires to a type-66 connector block.

• Crimping tool • for 623-type modular plugs

MOUNTING PROCEDURE

- Unpack, and carefully inspect the KSU and stations for shipping damage. Notify the shipper immediately of any damages found. Verify that the packages contain all parts and accessories needed for proper installation and operation.
- If a backboard is required at the mounting location, attach it securely to provide a stable KSU mounting surface.
- A full scale mounting template is supplied in the KSU packing box. Hold or tape this template to the mounting surface, and mark the location of the mounting holes on the mounting surface as they are located on the template. The KSU mounting dimensions are also shown on Figure 2-1.
- 4. Drill holes in the mounting surface of a proper size to accommodate the hardware being used. If necessary, prepare these holes with inserts, anchors or other attachment devices as dictated by the type of mounting surface.
- 5. Attach the KSU to the mounting surface with four (4) screws installed through the KSU mounting flange arid into the mounting surface holes. Note that the flanger is are elongated with an enlargement allows the mount.
- 6. Place the individual telephone stations as desired and in keeping with accepted industry and off ice standards. A telephone station can be wall mounted if necessary as they are desk/wall reversable. Refer to Chapter 4, Maintenance, for instructions in preparing a desk/wall reversable station for wall mounting.



(ALL DIMENSIONS IN INCHES)

Figure 2-1. KSU Mounting Dimensions

SYSTEM WIRI'

System cabling may be routed **cor** c **3d** or visible as the installation location requires. (:; engineering practices must be observed and a :: *licable building codes must be adhered to. Tables through 2-5 and Figures 2-2 through 2-5 illustrate the system wiring and connection points.

AC POWER CONNECTION

Employ a dedicated 11 **7VAC** 15 AMP circuit, with a third-wire ground, supplied to a standard electrical outlet (NEMA **5-15R**) for the AC power connection. Ac power connection is illustrated in Figure **3-2** shown below.

- A plug-in power line surge protector should be installed between the power cord and the AC outlet.
- Do not connect the AC power cord until the installation has been checked.
- To apply AC power, connect the power cord to the electrical outlet.

LINE CONNECTIONS

The KSU interface connection for the TELCO or PBX lines is a **50-pin**, male connector. A **25-pair** cable, properly terminated, must be **connected** from the KSU connector to the demarcation point connector (typically a **66M-xx** connector).

CABLE CLIPS

The cabinet-mounted **50-pin** male connector is equipped with a retaining clip. This clip is designed to secure the mated connection once it is made. The clip does this by snapping into a slot on the cable-mounted connector when it is pressed together with the cabinet-mounted connector. This retaining clip must be pulled back slightly to unsnap it before the connectors can be separated.

CAUTION

Transient voltage splkes, If Induced onto CO or **CENTREX** lines, can travel through the cable and Into the common equipment. The telephone company offers basic protection against this **condition** but it Is usually designed to protect the central office circuits. While it **will** also provide

some protection to the common **equipment**, It should not be **relied** upon for total protection. To help ensure that external **overvoltage** surges do not damage the system, **it is** recommended that gas **discharge** tubes, or **similar primary** protection **devices**, be installed, and properly grounded, in all connected TELCO lines.

STATION CONNECTIONS

Connections between the KSU and the stations are typically via type **66M-xx** connector blocks which are cable connected to the KSU **50-pin** male connector. The maximum distance allowed from the KSU to the station is 1500 feet using **#24** gauge, twisted-pair cable.

If spare conductors exist in the **caples** that are run between the KSU **66M-xx** connector block and the station jacks, It is a good practice to connect them to earth ground. Doing this may help prevent them from inducing radio frequency and/or AC interference into the system.

CAUTION

The polarity between the individual wires in a **particular** voice or data pair is not **critical**; however, do not connect the **voice circuits** to the data circuits.

NOTE: Station ports are programmed for the type of equipment that is to be connected to them. Either an LCD Speakerphone must be connected to station port 10 or a 22 Line/Feature Keyset must be connected to station port 11 for Class Of Service programming performance.

REUSING THE 8 LINE BLF KEYSET

When the reused 8 Line BLF **Keyset** is installed at station port **11, 12,** or 13, the associated adjunct port **(11, 12,** or 13) must be programmed for BLF 8 Line **Keyset** operation; however, it cannot be connected to **ANY** equipment.

- When the reused 8 Line BLF Keyset is installed at any other station port, the following considerations must be made:
- The data-paired port cannot be connected to any equipment.
- The overload paired port cannot be used for an 8 Line BLF Keyset but can be used for regular multiline or single-line station installation.

 The station port must be programmed for 8 Line BLF Keyset operation. Refer to Chapter 3 for details.

STATION PAIRING

Station ports are paired for both data and overload protection as shown below:

3	OVERLOAD	PAIRING
24 - 25	10-11	27-29
26 - 27	12-13	30-32
28 - 29	14-16	31-33
30-31	15 - 17	34-36
32-33	18-20	35 - 37
34 - 35	19-21	38-40
36-37	22-24	39-41
38-39	23-25 .	
40-41	26-28	
	24 - 25 26 - 27 28 - 29 30-31 32-33 34 - 35 36-37 38-39	24 - 25

DSS/BLF CONSOLE CONNECTIONS

The system provides four designated adjunct (console) ports. The adjunct ports are associated with companion station ports as follows:

ADJUNCT	PORT	STATION	PORT
10		10	
11		11	
12		12	
13		13	

A **DSS/BLF** console may also be installed at any station port that is data paired with a port containing a companion telephone station. The station port that is used by the console must be configured for console operation by COS programming.

When installing a **DSS/BLF** console at a station port, connect all four wires (voice pair and data pair) of the, console cable to the station connector block. The voice pair connections of the station port to which the console is connected can also be connected as a PA **port**.

Refer to the paragraph in this chapter headed *Area Paging Interface* - *Station PA Port* and to the Illustration shown in Flgure 2-3. Wire the Input of the PA system to the **DSS/BLF** console voice-pair at the station connector block. The station port must then be programmed **asa** PA port.

Off-Hook Voice Announce With Handsfree Answerback

The **DB32S-xx** Adjunct Feature Module can be used to provide off-hook voice announcing (OHVA) to a station that is already busy on a call, and allow subsequent handsfree answerback (HFAB) by the station user. Two data-paired station ports are required to provide this feature.

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- Connect a keyset to the first data-paired port.
- Connect the DB32S Adjunct Feature Module to the voice pair and data pair of the second data-paired port.
- For the feature to be enabled, the port to which the Adjund Feature Module is connected must be programmed as a DSS console with call announce.

SECURE OFF-HOOK VOICE ANNOUNCE TELEPHONE CONNECTIONS

This telephone system supports the Secure Off-Hook Voice Announce (SOHVA) feature provided by certain **keyset** models. Two data-paired station ports are required to provide the SOHVA feature.

NOTE: **If** non-secure off-hook voice announce capability is required, it can be provided by the model **DB32S-xx** console as described above.

The SOHVA equipped telephones contain a **6-position, 3-pair** line jack. Using **6-wire,** twisted-pair cable, connect the two inside pairs of the line jack to the first data-paired port and connect the outside pair to the second data-paired port. Refer to Flgure 2-5 for an illustration of this wiring.

- Connect pins 3 and 4 to the voice pair and pins 2 and 5 to data pair of the first data-paired port.
- Connect pins 1 and 6 to the voice pair of the second data-paired port.

To enable the SOHVA feature, the following programming considerations must be taken:

- The first paired-port must be programmed as a multiline port.
- The second paired-port must be programmed as a DSS console with call announce port.

POWER FAILURE STATION CONNECTIONS

The system provides three tip and ring pairs connected to lines **1, 2,** and 3 as emergency, power failure circuits. These power failure pairs are located as detailed on Table 24 and Figure 24. A power failure pair is only active during a power failure. An industry standard, single-line telephone, such as a type 2500, can be connected to a power failure pair and used to provide communications capability should the AC power to the system be interrupted.

A-LEAD CONTROL DEVICE CONNECTIONS

The KSU can detect an A-lead (A and AI) control signal when it is applied to lines 7 and 8. An A-lead control device can be bridge-connected to these lines via terminal clips on the **J-4** station connector block. Refer to Table 24 and Figure 24 for connection details.

DATA DEVICE CONNECTIONS

When a serial data printer is used **for** SMDR and COS printout, or a video display terminal **(VDT)** is used to perform class of **service** programming connect the data device to terminal clips on the J-4 station connector block.

The distance between the device and the KSU can be up to 500 feet in a quiet electrical environment. Shielded cable may be required at some sites for **long** runs. For **longer** distances, a limited distance modem must be used to relay the data communications between the wmmon equipment and the data device. Refer to Table 2-4 for connection details.

When preparing a cable for connection to a data device, refer to the manufacturer's manual for the equipment being interfaced, and make thefollowing wiring connections:

- Wire the KSU RD line (data from device to KSU) to the device TD (transmit data) output pin.
- Wire the KSU TD (data to device from KSU) pin to the device RD (receive data) pin.
- Wire the KSU SG (signal ground) pin to the device SG (signal ground) pin.
- Wire the KSU CTS (clear-to-send status from device to KSU) pin to the device RTS (request-to-send) output pin.

NOTE: **The KSU** requires a positive voltage, with respect to signal ground, in **order** to send data. **If** required, wire the KSU RTS (request-to-send status signal **from** the KSU to the device) pin to the device DSR (data-set-ready) input pin.

If required, wire the KSU PG (protective ground) line(s) to the protective ground pin(s) of the device.

The system defaults to **7-bit** data with no parity at a baud rate of 1200. Configure the device, per the **manufacturer's** instructions, **to'match** the data format and baud rate that is set by COS programming.

SYSTEM GROUNDING

The wmmon equipment cabinet has internal secondary surge protection on all line ports. In order for this protection to be effective, the cabinet MUST be connected to a reliable earth ground such as a metal **cold** water pipe or a building frame ground. The grounding wire must be of **#10** or **#12** insulated, solid copper and separate from the three-wire AC line **cord**. A ground stud is located on the wmmon equipment cabinet for this purpose.

COMMON AUDIBLE AND AUXILIARY STATION INTERFACE

Two sets of relay closure dry-contact points are available at the J-I and J-2 station connector bbcks. One set (J-I connections) provides a dry-contact closure whenever any of the TELCO/PBX lines, connected to the KSU, ring. The other set (J-2 connections) provides a dry-contact closure whenever system station port 17 rings. These contact closures track the ringing pattern in both cases. The contacts are closed during the ringing period and are open during the silent period.

A typical connection is illustrated in Flgure 2-2. Refer to the paragraph **headedArea** Paging Interfacefor a discussion for using these terminals in this alternate paging function.

CAUTION

Do not exceed a 1 amp at 24 volts (.5 amp at 46 volts) load on these control terminals. If the load requirements exceed this limit, connect the load through an external slave relay. DO NOT CONNECT THESE CONTROL TERMINALS DIRECTLY TO THE 117VACLINE.

AREA PAGING INTERFACE - STATION PA PORT

Any unused station port can be programmed to be a PA port instead of a telephone station port (see Chapter 3 for programming details).

The audio input of an external paging amplifier can be connected to the audio pair of the station port as illustrated in Figure 2-3.

The audio input connection must be isolated with a 600 ohm to 600 ohm audio matching transformer. Terminate the audio input of the PA system with a 620 ohm (nominal value) resistor.

If station port 39 is programmed as a PA port, the Common Audible contact points are automatically reconfigured as PA enable terminals. The contact closure now occurs when PA station 39 is dialed. The normal **common** audible function, as discussed

previously, is disabledas long as station 39 is a PA station.

If station port 41 is programmed as a PA port, the Auxiliary Station Interface (station port 17 audible) contact points are automatically reconfigured as PA enable terminals. The contact closure now occurs when PA station port 41 is dialed. The normal auxiliary station interface function, as discussed previously, is disabled as long as station port 41 is a PA station.

AREA PAGING INTERFACE - LINE PORT

A line port can be configured by class of service programming to be an AUXILIARY port. As an AUXILIARY port, it can be used to **couple** a station voice path to an external device. This is done from any allowed station by **pressing** the proper line key to select the AUXILIARY port. DTMF tones or dial pulses can be dialed through the 'auxiliary port as needed.

If direct access area paging is to be part of the system, connect the audio input of a paging amplifier to the line that is programmed to be an AUXILIARY port. The input impedance of this port is approximately 600 ohms. A tone select, zone-paging amplifier can be employed if desired. If used, the zone-select **code** must be dialed after the AUXILIARY port line select key is pressed.

KEY SYSTEM/MULTIFUNCTION (HYBRID) CONFIGURATION

The system can be configured to operate as either a key system or as a **multifunction** (hybrid) system.

Configuration is by way of a wire strap placed between clip terminals 27 and 28 of station connector block J-4.

The KSU is shipped from the factory as a key system' (KF). To convert operation over to the multifunction (MF) system, add the strap.

The KF and MF designations are equipment type **catagories** as stipulated in FCC rules and regulations, Part 68, and appear as **part** of the FCC Registration Number on the equipment label. The appropriate registration number must be reported to the telephone company at the time of connection along **with** other FCC mandated information. (Refer to *Installer/user Information Regarding FCC Rules And Regulations* found in Chapter 1 of this manual.)

Operationally, the multifunction (hybrid) configuration enablescertain PBX features which may incur a higher monthly tariff to thetelephone company. These features allow dial access to (automaticselection of) outgoing lines. The specific Executech feature that is enabled is:

- Line Group (Including Dial Access)

MUSIC INTERFACE

If music is to be part of the system, connect a KX registered music source to the KSU input jack (phono jack) provided for this purpose,

The impedance of this input is approximately 500 ohms. Level adjustment of the music source may be necessary. This may be done during system checkout.

CASSETTE TAPE RECORDER INTERFACE

A customer provided, audio cassette, tape recorder can be connected to the music interface jack. Class of service programming can be both stored and loaded via the recorder through this interface. This action is controlled from station 10 or 11 as detailed in Chapter 3, System Programming.

Table 2-1. Wiring For Station Connector Block J-I

SYSTEM INTERCONNECTION FOR KSU J-I						
KSU INTERFACE			CONNECTION BLOCK WIRING			
CONNECTOR WIRING		1				
25-PAIR CABLE CONNECTIONS				4-WIRE C		
	T	DIN	ASSIGN	MENT	<u> </u>	CLIP
WIRE COLOR	PAIR	PIN NO.			COLOR	TERM.
WHITE-BLUE	1	26		VOICE	GREEN	1
BLUE-WHITE	<u> </u>	1	STATION	PAIR	RED	2
WHITE-ORANGE	2	_27	10	DATA	YELLOW	3
ORANGE-WHITE		28		PAIR	BLACK	4
WHITE-GREEN	3	3	ADJUNCT.	POWER	GREEN	5
GREEN-WHITE WHITE-BROWN		29	PORT	PAIR	RED	6
BROWN-WHITE	4	4	10	DATA PAIR	BLACK	7
WHITE-SLATE	<u>'</u>	30		VOICE	GREEN	8
SLATE-WHITE	5	5	STATION	PAIR	RED	
RED-BLUE		31	11	DATA	YELLOW	10
BLUE-RED	6	6	''	PAIR	BLACK	11
RED-ORANGE	 	32		POWER	GREEN	13
ORANGE-RED	7	7	ADJUNCT	PAIR	RED	14
RED-GREEN	·	33	PORT	DATA	YELLOW	15
GREEN-RED	8 -	8	11	PAIR	BLACK	16
RED-BROWN		34		VOICE	GREEN	17
BROWN-RED	9	9	STATION	PAIR	RED	18
RED-SLATE		35	12	DATA	YELLOW	19
SLATE-RED	10	10		PAIR	BLACK	20
BLACK-BLUE		36		POWER	GREEN	21
BLUE-BLACK	111	11	ADJUNCT	PAIR	RED	22
BLACK-ORANGE	12-	37	PORT 12	DATA	YELLOW	23
ORANGE-BLACK	12	12		PAIR	BLACK	24
BLACK-GREEN	40	38		VOICE	GREEN	25
GREEN-BLACK	13	13	STATION	PAIR	RED	26
BLACK-BROWN	44	39	13	DATA	YELLOW	27
BROWN-BLACK	14	14		PAIR	BLACK	28
BLACK-SLATE	15	40	AD HINGT	POWER	GREEN	29
SLATE-BLACK	15	15	ADJUNCT PORT	PAIR	RED	30
YELLOW-BLUE	46-	41	13	DATA	YELLOW	31
BLUE-YELLOW	10	16	. 10	PAIR	BLACK	32
YELLOW-ORANGE	17	42		VOICE	GREEN	33
ORANGE-YELLOW	.,	17	STATION	PAIR	RED	34
YELLOW-GREEN	18	43	14	DATA	YELLOW	35
GREEN-YELLOW	,,,	18		PAIR	BLACK	36
YELLOW-BROWN	19	44		VOICE	GREEN	37
BROWN-YELLOW		19	STATION	PAIR	RED	38
YELLOW-SLATE	^20	45	15	DATA	YELLOW	39
SLATE-YELLOW		20		PAIR	BLACK	40
VIOLET-BLUE	العام	46		VOICE	GREEN	41
BLUE-VIOLET	1	21	STATION	PAIR	#ED	42
VIOLET-ORANGE	22	47	16	DATA	YELLOW	43
ORANGE-VIOLET	1	22		PAIR	BLACK	44
VIOLET-GREEN	اديموم	48	CTATION	VOICE	GREEN	45
GREEN-VIOLET	 	23	STATION	PAIR	RED	46
VIOLET-BROWN	24	49 24	17	DATA	YELLOW BLACK	47
BROWN-VIOLET		50	0011110111	PAIR	GREEN	48 49
VIOLET-SLATE	25	25	COMMON A AUXILIARY IN		RED	
SLATE-VIOLET		43	AUVIPINAL IN	LITAGE	REU	50

Table 2-2. Wiring For Station Connector Block J-2 $\,$

CONNECTION WIRING	SYSTEM INTERCONNECTION FOR KSU J-2						
WINTE COLOR	KSU INTERFACE CONNECTOR WIRING			CONNECTION BLOCK WIRING			
WIRE COLOR	25-PAIR CABLE		400104				
WHITE—BLUE 1 26	WIRE COLOR	PAIR	PIN	ASSIGNI	MENI	COLOR	
BLUE-WHITE 1	WHITE-BLUE			. I	I VOICE I	GREEN, I.	1
ORANGE-WHITE 2 2 PAIR BLACK 4 WHITE—GREEN 3 3 STATION PAIR RED 6 GREEN-WHITE 4 4 4 PAIR RED 6 WHITE—SLATE 5 30 VOICE GREEN 9 SLATE-WHITE 5 5 STATION PAIR BLACK 8 WHITE—SLATE 5 5 STATION PAIR BLACK 8 SLATE-WHITE 6 6 DATA YELLOW 11 PAIR BLACK 12 BLUE-BLOW 6 6 DATA YELLOW 11 PAIR BLACK 12 RED-GREEN 8 8 8 PAIR BLACK 12 12 PAIR BLACK 12 14 PAIR BLACK 12 12 PAIR BLACK 12 12 PAIR BLACK 12 12 PAIR BLACK 20 PAIR B		1	1	STATION	PAIR	RED	2
ORANGE-WHITE 2	WHITE-ORANGE		27	18	DATA	YELLOW	3
GREEN-WHITE	ORANGE-WHITE	2	2		PAIR	BLACK	4
GREEN-WHITE	WHITE-GREEN		28		VOICE	GREEN	5
BROWN-WHITE		3	3	STATION	PAIR	RED	6
BROWN-WHITE 4	WHITE-BROWN		29	19	DATA	YELLOW	7
SLATE-WHITE 5 5 STATION PAIR RED 10	BROWN-WHITE	4	4		PAIR	BLACK	8
SLATE-WHITE 5	WHITE-SLATE		30		VOICE	GREEN	9
RED-BLUE 6 6 8 8 8 8 8 8 8 8	SLATE-WHITE	5	5	STATION	PAIR	RED	10
BLUE-RED		_	31			 	
RED-ORANGE 7 32		6					-
ORANGE-RED 7 7 STATION PAIR RED 14							
RED-GREEN 8 8 8 9 9 8 8 8 8 8		7		STATION			
GREEN-RED 8 8 PAIR BLACK 16			33		-	+	
RED_BROWN 9 34		8		_ - '			
BROWN-RED 9 STATION PAIR RED 18			_				
RED-SLATE 10 35 22 DATA YELLOW 19		9		STATION			
SLATE-RED						 	
BLACK-BLUE		10					
BLUE-BLACK 11		-					
BLACK-ORANGE 12 12 12 12 12 13 13 13		11		STATION			
DRANGE-BLACK 12 12						+	
BLACK-GREEN 13 38		12		23			
STATION PAIR RED 26							
BLACK-BROWN 14 39 24 DATA YELLOW 27		13		STATION			
BROWN-BLACK 14							
BLACK-SLATE 15 40 STATION PAIR RED 30		14		24			
SLATE-BLACK 15							
YELLOW-BLUE 16		15		CTATION			
BLUE-YELLOW							
YELLOW-ORANGE		16		25		 	
STATION				'			
YELLOW-GREEN 18		_		67451611			
REEN-YELLOW 18		<u>—17</u>					
YELLOW-BROWN 19		18		26			
STATION		!		l			
STATION		19					
SLATE-YELL		· - L					
VIOLET-BLUE 21 46 VOICE GREEN 41 BLUE-VIOLET 21 STATION PAIR RED 42 VIOLET-ORANGE ORANGE-VIOLET 22 22 DATA ORANGE-VIOLET YELLOW 43 VIOLET-GREEN 23 48 VOICE OREEN GREEN 45 GREEN-VIOLET 23 STATION PAIR ORANGE PAIR RED 46 VIOLET-BROWN 24 49 29 DATA ORANGE PAIR YELLOW 47 BROWN-VIOLET 24 24 PAIR BLACK 48 VIOLET-SLATE 25 STATION 17 GREEN 49			20	27			
BLUE-VIOLET 21 STATION PAIR RED 42			46				
STATION PAIR RED 42		21		0745:01:			
ORANGE-VIOLET 22 22 PAIR BLACK 44 VIOLET-GREEN 23 48 VOICE GREEN 45 GREEN-VIOLET 23 STATION PAIR RED 46 VIOLET-BROWN 24 49 29 DATA YELLOW 47 BROWN-VIOLET 24 24 PAIR BLACK 48 VIOLET-SLATE 25 STATION 17 GREEN 49							
ORANGE-VIOLET 22 PAIR BLACK 44 VIOLET-GREEN 23 48 VOICE GREEN 45 GREEN-VIOLET 23 STATION PAIR RED 46 VIOLET-BROWN 24 49 29 DATA YELLOW 47 BROWN-VIOLET 24 24 PAIR BLACK 48 VIOLET-SLATE 25 STATION 17 GREEN 49		22		28			
GREEN-VIOLET 23 STATION PAIR RED 46 VIOLET-BROWN 24 49 29 DATA YELLOW 47 BROWN-VIOLET 24 24 PAIR BLACK 48 VIOLET-SLATE 25 STATION 17 GREEN 49							
VIOLET-BROWN 24 49 29 DATA PELLOW 47 BROWN-VIOLET 24 24 PAIR BLACK 48 VIOLET-SLATE 25 STATION 17 GREEN 49		23					
BROWN-VIOLET 24 24 PAIR BLACK 48 VIOLET-SLATE 25 STATION 17 GREEN 49							
BROWN-VIOLET 24 PAIR BLACK 48 VIOLET-SLATE 25 50 STATION 17 GREEN 49		24		29			
25 SIAIIUN 17					PAIR		
I STATE VIOLET TY 25 ALIVILLADY INTERPAGE DER 50		25					
STATE-VIOLET 40 AUXILIANT INTERPACE RED 50	SLATE-VIOLET		25		INTERFACE	RED	50

Table 2-3. Wiring For Station Connector Block J-3

SYSTEM INTERCONNECTION FOR KSU J-3						
KSU INTERFACE CONNECTOR WIRING		CONNECTION BLOCK WIRING				
25-PAIR CABLE CONNECTIONS		ACCION	ASSIGNMENT		ABLE	
WIRE COLOR	PAIR	PIN NO.	ASSIGN	mEN:	COLOR	CLIP TERM.
WHITE-BLUE		26		VOICE	GREEN	1
BLUE-WHITE	1	1	STATION	PAIR	RED	2
WHITE-ORANGE		27	30	DATA	YELLOW	3
ORANGE-WHITE	2	2]	PAIR	BLACK	4
WHITE-GREEN		28		VOICE	GREEN	5
GREEN-WHITE	3	3	STATION	PAIR	RED	6
WHITE-BROWN		29	31	DATA	YELLOW	7
BROWN-WHITE	4	4		PAIR	BLACK	3
WHITE-SLATE		30		VOICE	GREEN	9
SLATE-WHITE	5	5	STATION	PAIR	RED	10
RED-BLUE		31	32	DATA	YELLOW	11
BLUE-RED	6	6	L	PAIR	BLACK	12
RED-ORANGE	7	32		VOICE	GREEN	13
ORANGE-RED	1 '	7	STATION	PAIR	RED	14
RED-GREEN		33	33	DATA	YELLOW	15
GREEN-RED	8	8	1	PAIR	BLACK	16
RED-BROWN		34	 	VOICE	GREEN	17
BROWN-RED	9	9	STATION	PAIR	RED	18
RED-SLATE		35	34	DATA	YELLOW	19
SLATE-RED	10	10	─ ┤	PAIR	BLACK	20
BLACK-BLUE		36		VOICE	GREEN	21
BLUE-BLACK	11	11	STATION	PAIR	RED	22
BLACK-ORANGE		37	35	DATA	YELLOW	23
ORANGE-BLACK	12	12		PAIR	BLACK	24
BLACK-GREEN		38		VOICE	GREEN	25
GREEN-BLACK	13	13	STATION	PAIR	RED	26
BLACK-BROWN		39	36	DATA	YELLOW	27
BROWN-BLACK	14	14		PAIR	BLACK	28
BLACK-SLATE		40		VOICE	GREEN	29
SLATE-BLACK	15	15	STATION	PAIR	RED	30
YELLOW-BLUE		41	37	DATA	YELLOW	31
BLUE-YELLOW	16	16		PAIR	BLACK	32
YELLOW-ORANGE		42		VOICE	GREEN	33
ORANGE-YELLOW	17	17	STATION	PAIR	RED	34
YELLOW-GREEN		43	38	DATA	YELLOW	35
GREEN-YELLOW		18		PAIR	BLACK	36
YELLOW-BROWN	<u> </u>	44	_	VOICE	GREEN	37
BROWN-YELLOW	4.	19	STATION	PAIR	RED	38
YELLOW-SLATE	19	45		DATA	YELLOW	39
SLATE-YELLOW	20	20		PAIR	BLACK	40
VIOLET-BLUE		46		VOICE	GREEN	41
BLUE-VIOLET	21	21	STATION	PAIR	RED	42
VIOLET-ORANGE		47	40	DATA	YELLOW	43
ORANGE-VIOLET	22	22		PAIR	BLACK	44
VIOLET-GREEN		48	<u>'</u>	VOICE	GREEN	45
GREEN-VIOLET	23	23	STATION	PAIR	RED	46
VIOLET-BROWN		49	41	DATA	YELLOW	47
BROWN-VIOLET	24	24	7.	PAIR	BLACK	48
VIOLET-SLATE	. 1	ร ์บิ	<u>!</u>		GREEN	49
SLATE-VIOLET	25	25	SPAR	E	RED	50
JEN IN: FIVEE!	i				NED	5 0

SYSTEM INTERCONNECTION FOR KSU J-4						
	KSU INTERFACE					
CONNECTOR	WIRING	i	CONNECTION BLOCK WIRING		3	
25-PAIR CA			ASSIGNI	4FNT	CABLE CONNECTIONS	
WIRE COLOR	PAIR	PIN	AUGIGIA	<i>n</i>	COLOR	CLIP TERM.
WHITE-BLUE	1	26	POWER FAIL	TIP		1
BLUE-WHITE	1 .	1	STA. 1	RING		2
WHITE-ORANGE	2	27	POWER FAIL	TIP		3
ORANGE-WHITE	•	2	STA. 2	RING		4
WHITE-GREEN	3	28	POWER FAIL	TIP	-	I 5
GREEN-WHITE	1 3	3	<u> 5TA. 3</u>	RING		6
WHITE-BROWN	4	29	CDAD	E		7
BROWN-WHITE	•	4	SPAR	-		6
WHITE-SLATE	K	30	AUX. EQUIP.	TIP	GREEN	9
SLATE-WHITE	<u> </u>	5	INTERFACE	RING	RED	10
RED-BLUE	- 6	31	TO	A	YELLOW	11
BLUE-RED		6	CO LINE 7	A1	BLACK	12
RED-ORANGE -	7	32	AUX. EQUIP,	TIP	GREEN	13
ORANGE-RED _	L ,	7	INTERFACE	RING	RED	14
RED-GREEN		33	TO	A	YELLOW	15
GREEN-RED	8	8	CO LINE 8	A1	BLACK	16
RED-BROWN	9	34	SPAR	F		17
BROWN-RED	8	9	ar An	_		18
RED-SLATE	10	35	SPAR	E		19
SLATE-RED	10	10	SFAR	L		20
BLACK-BLUE	11	36	SPAR	E		21
BLUE-BLACK	11	11	O An	-		22
BLACK-ORANGE	12	37	SPARE			23
ORANGE-BLACK	12	12	<u> </u>	-		24
BLACK-GREEN	13	38	SPAR	F		25
GREEN-BLACK	10 [13	YFAN	-		30
BLACK-BROWL:	14	39	KEY/MULTIFL	INCTION		27
BROWN-BLACK	15	14	STRAP(OUT F			28
BLACK-SLATE	13	40	SPAR	E		29
SLATE-BLACK		15				30
YELLOW-BLUE	16	41	SPAR	E		31
BLUE-YELLOW	10	16				32
YELLOW-ORANGE	17	42	SPAR	E		33
ORANGE-YELLOW	,,,	17		_		34
YELLOW-GREEN	18	43	SPAR	E		35
GREEN-YELLOW	19	18				36
YELLOW-BROWN		44	SPAR	SPARE		37
BROWN-YELLOW		19	-			38
YELLOW-SLATE	20	45		RD		39
SLATE-YELLOW		20	ļ	SPARE		40
VIOLET-BLUE	21	46	SMDR	TD		41
BLUE-VIOLET		27	PRINTER	SG		42
VIOLET-ORANGE	22	47	INTERFACE	RTS		43
ORANGE-VIOLET		22		CTS		44
VIOLET-GREEN	23	48		PG		45
GREEN-VIOLE T		23		PG		46
VIOLET-BROWN	24	49	SPAR	E		47
BROWN-VIOLET	-7	24		_		46
VIOLET-SLATE	25	50	SPAR	E		49
SLATE-VIOLET)	25				50

SYSTE	M INT	ERCC	ONNECTION FOR KSU J-5			
KSU INTER CONNECTOR			CONNECTION BLOCK WIRING			G
25-PAIR CABLE CONNECTIONS		ASSIGNMENT		CONNEC	CONNECTIONS	
WIRE COLOR	PAIR	PIN NO.			COLOR	CLIP TERM.
WHITE-BLUE	1	26	CO LINE 1	TIP		1
BLUE-WHITE		1		RING	ļ	2
WHITE-ORANGE	2	27	CO LINE 2	TIP		3
ORANGE-WHITE	 -	2		RING		4
WHITE-GREEN	3	28 3	CO LINE 3	RING		5
GREEN-WHITE WHITE-BROWN		29		TIP		 7
BROWN-WHITE	4	4	CO LINE 4	RING		8
WHITE-SLATE	-	30		TIP		9
SLATE-WHITE	5	5	CO LINE 5	RING		10
RED-BLUE		31		TIP		11
BLUE-RED	6	6	CO LINE 6	RING	İ	12
RED-ORANGE		32		TIP		13
ORANGE-RED	7	7	CO LINE 7	RING		14
RED-GREEN		33		TIP		15
GREEN-RED	8	8	CO LINE 8	RING		16
RED-BROWN		34		TIP		17
BROWN-RED	9	9	CO LINE 9	RING		18
RED-SLATE	40	35		TIP		19
SLATE-RED	10	10	CO LINE 10	RING		20
BLACK-BLUE	44	36		TIP		21
BLUE-BLACK	11	11	CO LINE 11	RING		22
BLACK-ORANGE	12	37	00 : INF 40	TIP		23
ORANGE-BLACK	14	12	CO LINE 12	RING		24
BLACK-GREEN	13	38	00 1 105 40	TIP		25
GREEN-BLACK	13	13	CO LINE 13	RING		26
BLACK-BROWN	14	39	CO LINE 14	TIP		27
BROWN-BLACK	,	14	CO LINE 14	RING		28
BLACK-SLATE	15	40	SPAR			29
SLATE-BLACK	1.5	15	SPAR	1E		30
YELLOW-BLU E	16	41				31
BLUE-YELLO#		16	SPAF	RE		32
YELLOW-ORANGE	17	<u>42</u>	SPAF	RE		33
ORANGE-YELLOW	.	17	U. Al			34
YELLOW-GREEN	18	43	CD4F	·=		35
GREEN-YELLOW		18	SPAF	16		36
YELLOW-BROWN	19	44	SPARE			37
BROWN-YELLOW	 	19				38
YELLOW-SLATE	20	45	SPARE			39 40
SLATE-YELLOW		20 46	 			41
BLUE-VIOLET	21	21	SPAF	RE		42
VIOLET-ORANGE	 	47			 	43
ORANGE-VIOLET	22	22	SPAF	RE	r	44
VIOLET-GREEN		48	 	- 		45
GREEN-VIOLET	23	23	SPAF	RE		46
VIOLET-BROWN		49			 	47
BROWN-VIOLET	24	24	SPARE			48
VIOLET-SLATE		50				49
SLATE-VIOLET	25	25	SPAF	RE		50
GONTE-AIGEF	<u> </u>					

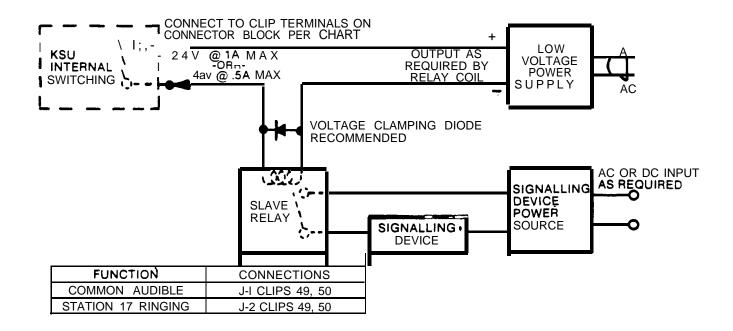


Figure 2-2. Common Audible/Auxiliary Station Interface Wiring (Typical Connection)

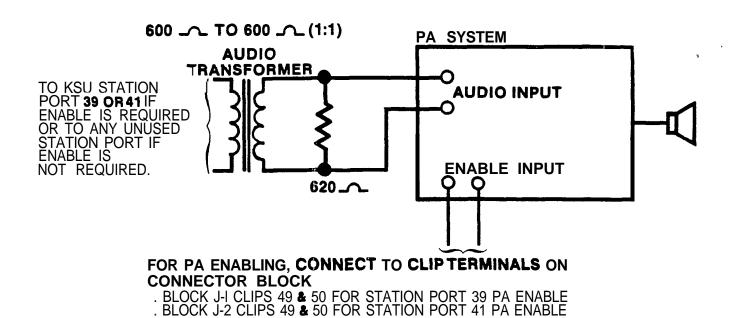
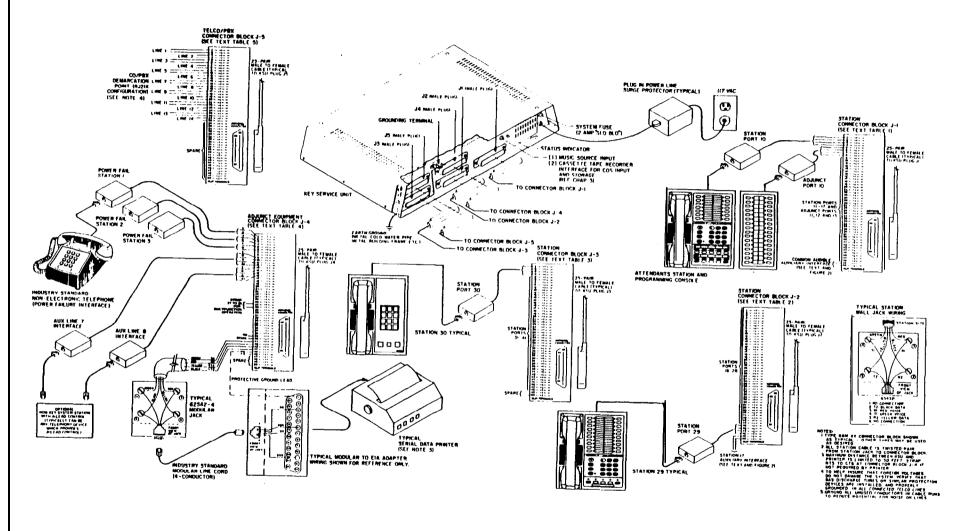


Figure 2-3. PA Connections



Flgure 2-4. System Interconnection-Typical Connections

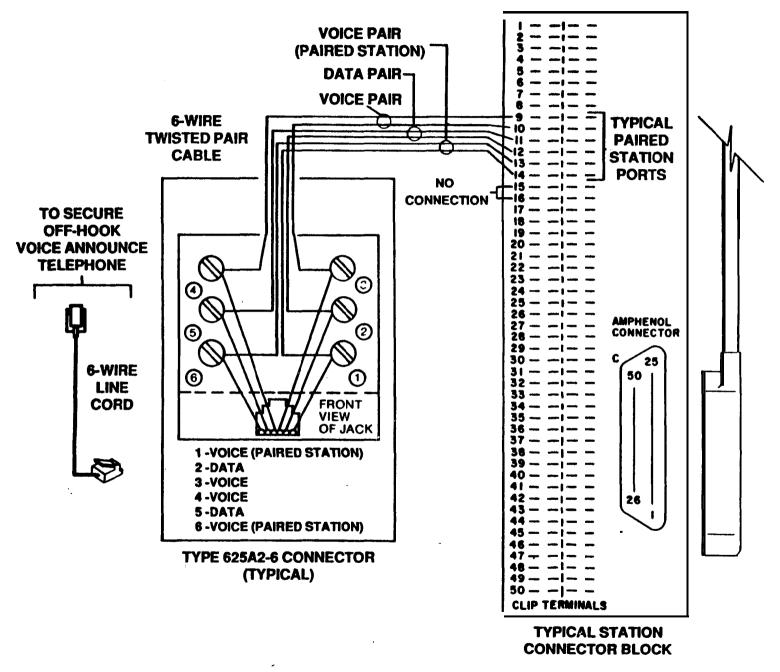


Figure 2-5. Secure Off-Hook Voice Announce Telephone Connections

SYSTEM CHECKOUT

INITIAL CONDITION

The system operating features are set to **default** conditions at initial power up. These conditions provide a basic operating system with a known set of parameters, and the system should be initially checked out **with** the **default** conditions in place. At anytime while the system is operating, **default** conditions can be reset from station port 10 or **11** per the instructions provided in Chapter 3.

CHECK OUT

Check the KSU and telephone installation for proper operation by performing the following resistance and voltage measurements.

Resistance Check

Make the following resistance measurements at the station connector blocks under the following conditions:

- KSU AC power cord disconnected from electrical outlet.
- Power interconnection cable connected between KSU and power supply.
- KSU connected to station connector blocks.
- Stations wired, and wiring punched down on blocks.
- Bridging clips removed from blocks to isolate stations from KSU.
- Measure the resistance of each installed station and wiring from the station side of the connector blocks. Resistance values will vary with cable length and station type but should be within the following limits.
- Measure the resistance of the KSU and cables from the KSU side of the station connector blocks. Resistance values should be within the following limits.

MEASURED PAIR	STATION RESISTANCE IN OHMS					
	MULTILINE KEYSET		SINGLE LINE KEYSET		8 LINE BLF	
VOICE PAIR	40-150	40-150	40-150	0.3 - 100	40-150	
DATA PAIR	0.3 - 100	40 - 150	0.3 - 100	0.3 - 100	40 - 150	

MEASURED PAIR	KSU RESISTANCE IN OHMS
VOICE PAIR	40 - 50
DATA PAIR	0.3 - 0.5

Voltage Check

Make the following voltage measurements at the station connector blocks under the following conditions:

- Bridging clips installed
- AC power connected to the KSU

Measure the voltage across one voice line and one data line and then across the other voice line and the other data line for each even and odd station. The measured voltage must be per the following chart. Variant readings can indicate a possible wiring, station, or KSU problem.

UNIT UNDER TEST	66M-xx BLOCK CONNECTION	METER LEAD POLARITY	MEASURED VOLTAGE
TYPICAL EVEN	Voice 1	(+)	
STATION	Data 3	(-)	+33 +/- 8 VDC
(Repeat for	Voice 2	(+)	
each even sta.)	Data 4	(-)	+33 +/- 8 VDC
TYPICAL ODD	Voice 9	(+)	
STATION	Data 11	(-)	-33 +/- 8 VDC
(Repeat for	Voice 10	(+)	
each odd sta.)	Data 12	(-)	-33 +/- 8 VDC

General Check

- Check the red light emitting diode (LED) system status indicator. Be sure that it is on steady. If if is off or flashing, disconnect and reconnect the AC power plug. If the indicator is still not on steady, refer to the Failure Analysis Flow Chart found in Chapter 4.
- Refer to the station User's Guide for operating information. Perform a general operational test of the system by exercising the system features from station port 10 or 11. Operational parameters are per the system default conditions as detailed in Chapter 3 until Class Of Service (COS)

programming is performed.

 Once the basic system is verified as operational, perform the COS programming.

CHAPTER 3 SYSTEM PROGRAMMING

GENERAL INFORMATION

- Class Of Service (COS) programming consists of the following major categories: General System COS, Toll Table Entry, Line COS, and Station COS.
- Class of service programming can be performed from either station port 10 or station 11. In addition, a 32-button DSS/BLF console must be installed in the adjunct port 10 or 11 respectively.
 - When programming from station port 10, employ an LCD Speakerphone and take note of the following important condition: The LCD Speakerphone does not provide buttons B4 through B8. In performing the following procedures, whenever a programming step calls for buttons BI through B8 to be pressed, first press the B1 button to shift the A-field buttons. When shifted, buttons A1 through A8 will represent buttons B1 through B8. The B1 button performs a shift/no-shift toggle action each time it is pressed. The associated indicator turns on (shift) when A1 A8 = BI B8 and off (no-shift) when A1 A8 = A1 A8.

CAUTION

It is very important to return the A-field buttons to their normal, or **no-shift**, state after the **required B1-B8 programming** action is taken.

- When programming from station port 11, employ a 22 Line/Feature keyset, and perform the procedures as detailed in this chapter.
- Programming overlays are included with each system for use in identifing the buttons required for COS programming. One overlay fits over the buttons of the station installed at station port 10 or 11 and designates the A-field and B-field buttons. The other overlay fits over the buttons of the console Installed at adjunct port 10 or 11 and designates the C-field buttons. Full size copies of the programming overlays are included at the end of this chapter for use if needed.
- System and line COS programming do not require that a sequential process be followed once the base level program entry mode has been established except where noted herein. Station COS programming does follow a sequential process.

- Prior to taking any programming action, determine the system, line and station COS conditions and all toll restriction requirements. Record this data on the programming reference tables included within the programming procedures.
- A set of COS values can be recorded on cassette tape from a programmed system and later re-loaded into the same system or into another system. This method of programming can be employed in lieu of using the step-by-step programming sequence.
- A complete or a partial printed record of the COS program values can be obtained with a serial data printer connected to the SMDR output lines of the KSU. Complete details concerning this procedure are included at the end of this chapter.

SPECIAL PROGRAMMING REQUIREMENTS

SINGLE-LINE KEYSETS

Several programming steps under COS programming must be observed for proper operation of a Single-Line **Keyset**.

- When the system is strapped for key system configuration, the Single-Line Keyset is an intercom only station. It can be configured for private line only by programming the applicable station port for the prime line automatic feature. When the port is programmed with the prime line automatic feature, the Single-Line Keyset cannot be programmed with station speed dial numbers.
- When the system is strapped for the muttifunction (hybrid) system configuration, originating outside calls with a Single-Line Keyset requires that one or more lines must be programmed into a line group.
- In order to receive outside calls on a Single-Line Keyset, the call must be answered by an attendant using a multiline station and transferred to the single-line station. Otherwise, the Single-Line Keyset station port must be programmed to have the ringing line preference feature with ringing enabled on all desired lines. Aftemately it can be programmed to have the prime line automatic feature with ringing enabled at the prime line.

REUSED 8 LINE BLF KEYSET

Even though an 8 Line BLF **Keyset** is physically connected to only one station port, it appears to the system as two data-paired stations. Special programming is required to enable proper operation of a reused 8 Line BLF **Keyset**.

- The station port to which it is connected must be programmed for a 3 and 8 Line Keyset.
- The paired station port must be programmed for an 8 Line BLF Keyset although it can not be connected to any equipment.
- When the 8 Line BLF Keyset is connected to station port 11, 12, or 13, the respective adjunct port serves as the paired port.
- When connected to station ports 14 through 41, the paired port is as charted in Chapter 2, Installation, or Chapter 5, Maintenance.

After COS programming of the station port is complete, the **DSS/BLF** buttons of the 8 Line BLF **Keyset** must be programmed, from that station. Program them to contain the intercom dialing sequence for each station in the system for which visual indication is desired.

It should be noted that certain features, such as call-back messaging, are not available with the 8 Line BLF **Keyset**.

CLASS OF SERVICE PROGRAMMING WITH A 40-BUTTON OR A 32-BUTTON CONSOLE

The system will recognize either a C42 through C49 from a **40-button** console or a HOLD, 1 through HOLD, 8 from the **keyset** as the same programming buttons. Because of this, it is possible to program with a **32-button** console installed at adjunct port 10 or 11. The programming buttons C42 through C49 (normally provided by a **40-button** console and not available on a **32-button** console) are relocated to the **keyset** as follows:

40-BUTTON CONSOLE BUTTON	ALTERNATE KEYSET BUTTON WHEN 32-BUTTON CONSOLE IS INSTALLED
C42	HOLD, 1
c43	HOLD, 2
C44	HOLD, 3
c45	HOLD, 4
C46	HOLD, 5
c47	HOLD, 6
C48	HOLD, 7
c49	HOLD, 8

BASE LEVEL PROGRAM ENTRY MODE

The first step in any COS programming sequence is to enter the base level programming mode. Once in this mode. COS can be set as desired.

To enter base level:

- 1. Press the **ITCM** button. The dial tone will sound.
- Press the following buttons in sequence; * 7 4 6.
 Note that the dial tone stops and a tone burst sounds to indicate that the base level programming mode is entered.
- 3. Press the * button. The dial tone will return as a confirmation that the base level mode is active.
- 4. Proceed from this point to program the system, line, or station COS and the toll restriction tables.

CLASS OF SERVICE DEFAULT

The system can be defaulted to a standard class of service per the following procedure. The defautt conditions are listed at the beginning of each COS programming procedure and shaded on the programming reference charts.

- 1. Press ITCM * 7 4 6 *.
- 2. Press program button **B5** (**B1**, **A5**, **B1** on LCD Speakerphone).
- 3. Press keypad button(s) to choose default setting:
 - 1 = system defautt
 - 2 = line defautt
 - 3 = station defautt
 - 4 = pulse dialing, all lines
 - 5 = tone dialing, all lines
 - 6 = button mapping default
 - # = one 80-column SMDR line
 - 8 = two 40-column SMDR lines
 - CI 0 = enable TRANS/CONF support
 - C11 = enable SAVE support
 - Cl2 = immediate transfer on
 - Cl3 = immediate transfer off
 - 1051684 **■** master default

CAUTION

Master default action resets all values and clears all stored memory - Do not perform this programming action while the system is in use.

4. Press ★ MNTR (SPKR on speakerphones) to end.

SYSTEM COS PROGRAMMING PROCEDURE

SYSTEM DEFAULTS

Recall/Flash Time = 2 Seconds Intercom Signalling = Voice First

Pause Time = 1 Second

Central Message Desk = Not Assigned

Timed Hold Recall Time = 60 Seconds

Unanswered Call Transfer = 20 Seconds

Printer Baud Rat8 = 1200 baud, 7-bit Data

Print Length -40 Column

Port Assignments:

- All Station Ports= 22 Line/Feature Keyset
- All Adjunct Ports = 40-button DSS/BLF Consoles
- Station And Adjunct Ports 10 Always Default

PROCEDURE

- 1. Press ITCM * 7 4 6 * (base level entry if not active).
- 2. Set recall/flash time.
 - Press program button B1 (Bl , Al, B1 on LCD Speakerphone).
 - Press keypad button for time.

1 = 80 msec. 6 = 875 msec.

7 = I.Osec. 2 = 300 msec.

3 = 500 msec. 8 = 1.5 sec.

9 = 2.0 sec.4 = 600 msec.

5 = 750 msec. 0 = 3.0 sec.

- Press S to return to base level.
- 3. Set pause time.
 - Press program button **B2** (**B1**, A2, **B1** on LCD Speakerphone).
 - Press keypad button for time.

1 = .5 sec. 6 = 5.0 sec.

2 = 1.0 sec.7 = 7.5 sec.

3 = 1.5 sec.8 = 10.0 sec.

4 = 2.0 sec.9 = 15.0 sec.5 = 3.0 sec.0 = 20.0 sec.

- Press S to return to base level.
- 4. Set timed hold recall time.
 - Press program button B3 (B1, A3, B1 on LCD Speakerphone).
 - Press keypad button for time.

 $1 = 30 \, \text{sec.}$ 6 = 240 sec.

7 = 300 sec.2 = 60 sec.

3 = 90 sec.8 = 360 sec.4 = 120 sec.9 = 420 sec.5 = 180 sec.0 = disabled

NOTE: The 0 program selection enables an exclusive hold condition (when set at a station) to place a line in a ho/d condition at one station that cannot be released at any other station.

Press * to return to base level.

5a. Set baud rate of printout.

- Press program button B6 (B1, A6, B1 on LCD) Speakerphone).
- Set baud rate with keypad.

1 = 110 baud, 7 bits 6 = 2400 baud, 7 bits 2 = 150 baud, 7 bits 7 = 3600 baud, 7 bits

3 = 300 baud, 7 bits 8 = 4800 baud; 7 bits

4 = 600 baud, 7 bits 9 = 9600 baud, 7 bits

5 = 1200 baud, 7 bits 0 = 19200 baud, 7 bits

- Press * to return to base level.
- 5b. Set line length of printout.
 - Press program button B5 (Bl, A5, B1 on LCD Speakerphone).
 - Press # for one 80 column.

Press 8 for two 40 columns.

- Press *to return to base level.
- 6. Choose intercom first signalling.
 - · Press TAP for voice.

-OR-

Press TRANS/CONF for tone.

- Press *to return to base level.
- 7. Specify central message desk (only one central message desk per system allowed).
 - Press #.
 - To choose station 10 41, press console button C10 - C41.
 - To cancel, press # *.
 - Press * to return to base level.

- 8. Set recall time for unanswered call transfer.
 - Press program button B7 (BI , A7, B1 on LCD Speakerphone).
 - · Press keypad buttons for time.

1 = 10 sec. 6 = 60 sec. 2 = 20 sec. 7 = 90 sec. 3 = 25 sec. 8 = 120sec. 4 = 30 sec. 9 = 180 sec. 5 = 45 sec. 0 = 240 sec.

- Press * to return to base level.
- 9. Specify station type for each adjunct port.
 - Press console button to identify adjunct port.

C43 = adjunct port 11

C44 = adjunct port 12

C45 = adjunct port 13

Press console button to specify equipment type.
 C46 = 8-Line BLF Keyset

C47 = DSS/BLF Console

10. Specify station type for each station port.

- Press console buttons C10 C41 to identify station port 10 - 41.
- Press console button to specify station type.
 C42 = Single-Line Keyset (administrative phone)
 TRANS/CONF = Single-Line Keyset (hotel/motel phone)

C46 = 8 Line BLF Keyset

C47 = DSS/BLF Console (40-button)

C48 = 3 and 8 Line Keyset

C49 = 22 Line/Feature Keyset

Cl 0 = 32-Button Console (without call announce)

6 = **32-Button** Console (with call announce)

7 = LCD Speakerphone

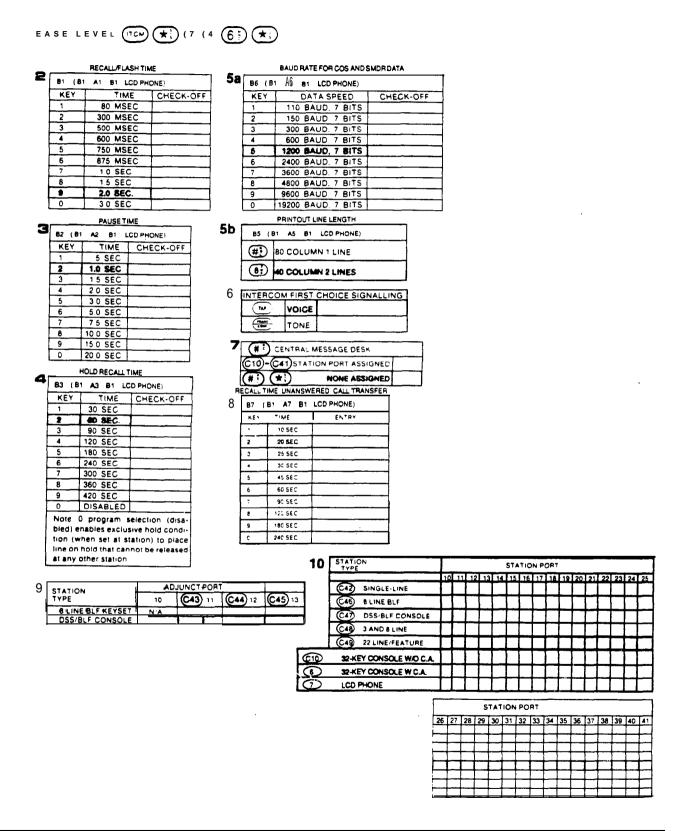
Press * and repeat steps for each active station port.

NOTE: The step 10 action sets station class of service for specified port **to** the default conditions for **tha** type of station.

11. Press * MNTR (SPKR) to exit programmming mode.

SYSTEM COS PROGRAMMING REFERENCE TABLE

- Shading denotes system default conditions.
- · Check off values chosen for system being programmed



TOLL RESTRICTION PROGRAMMING

In order for toll restriction to take effect, the following three-fold process must occur:

One or more toll tables must be entered.

Toll tables must be assigned to all appropriate lines.

Toll tables must be assigned to all appropriate stations

Only the toll table(s) which are entered and assigned to both a line and a station using that line will involk any toll restriction. Toll tables 1 and 2 have entries defauted in them and these tables are assigned to all lines by default. These tables are not assigned to stations by default.

TABLE ENTRY PROCEDURE

- Determine the types of dialing restrictions which must be imposed on the system. Typically, this includes access codes which result in toll charges, and certain local numbers as desired.
- If the restricted dialing codes will be imposed consistently on most or all stations in the system, list them on one or two tables. If wide variation in the dialing restrictions is planned, spread the listing out across several tables.
- 3. Strategically group the listings on the tables so that a list of restrictions can be applied to a particular station or group of stations.
- 4. Designate each table as a DENY table or as an ALLOW table. The numbers entered in a DENY table are prevented from being dialed. ALLOW tables take precedence over DENY tables. Therefore, an entry in an allow table will provide an explicit exception to an entry in a DENY table. Note that the system always permits the dialing of any number not explicitly denied. Also, system speed dial numbers will not be toll restricted unless specified by station COS programming.

Example A: Provide a simple and broad toll restriction format by creating a DENY table with two entries: ENTRY (1) = 1 ENTRY (2) = 0. This format prevents all long distance and operator calls.

Example **B**: Prevent the dialing of all numbers within the (804) area code, while allowing the dialing of one specific number within that area code, by entering 1804 in a DENY table and 18049782200 in an ALLOW table.

5. Enter the # character in place of a particular digit to condense a range of numbers into one entry. The # character is a "match-anything" digit, and

can be included in an entry in either a DENY table or an ALLOW table.

Example A: If 357, 377,387, and 397 dialing is to be prohibited, list one entry of **3#7** on a DENY table to cover them all.

Example B: Since all area codes typically have a 1 or a 0 as a middle digit, prevent bng distance calls to those area codes by entering 1#1# and 1#0# in a DENY table.

- Since it is important that emergency numbers never be restricted, always create an allow table with entries of 911 and 1911 to override any DENY tables that have been created.
- 7. If the system is installed behind a PBX, include an access code as part of every table entry.
- 8. Once these tables are completely filled out, enter the restriction planning tables on the line, and station programming reference charts to record the planned toll restrictions for the system.

TOLL RESTRICTION PROGRAMMING PROCEDURE

- 1. Press ITCM * 7 4 6 * .
- 2. Press program button **B4 (B1,** A4, **B1** on LCD Speakerphone).
- 3. Select table.
 - Console button Cl 0 C25 = table 1 16.
- 4. Select table type.
 - Deny press program button B5 (B1, AS, B1 on LCD Speakerphone).
 - Allow press program button **B6 (B1,** A6, **B1** on LCD Speakerphone).
- 5. Select table entry.
 - Program button Al A4 = Entry 1 4
- 6. Dial number (16 digits maximum).
 - Remember, press # for "match anything" digit.
- 7. Repeat steps 5 and 6 until all numbers are entered into tables.
- 8. Repeat steps 3 through 7 until all tables are programmed
- Press * MNTR (SPKR) to exit programming mode.

TOLL RESTRICTION PROGRAMMING REFERENCE TABLES

					RE	STR	RICTI	ON T	ABL	.E 1						
'PE	ALI	ow				DI	NY.	_X								
ENTRY						ENT	RYN	NUM	BER	(16)	MAX	IMUI	M)			
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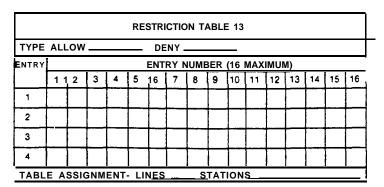
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3	,															
4	4															
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	RESTRICTION TABLE 15															
TYPE	TYPE: ALLOW DENY															
ENTRY	ENTRY NUMBER (16 MAXIMUM)															
	1	2	3	4	5	6	7	8	9	10	(11	12	13	14	15	16
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3										1						
4																
TABL	ΕA	SSIG	NMI	ENT	LIN	ĖS		_ ;	STA	TION	s _	•				

TYPE:	ALI	LOW				DE	NY.									
ENTRY		ENTRY NUMBER (16 MAXIMUM)														
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3						Π				Π						
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LINE COS PROGRAMMING

LINE DEFAULTS

Line Type = TELCO
Line Groups = None Assigned
Dial Mode = DTMF
Privacy Status = Private
Toll Tables = None Assigned
Abandoned Hold Timeout = 50 Msec.

PROCEDURE

- 1. Press ITCM * 7 4 6 *.
- 2. Choose line to be programmed.
 - Press Al A14 = Line 1 14.
- 3. Select line type.
 - Disabled **=** C46
 - Auxiliary = C47
 - . CO/PBX = C48
- 4. Select line group (hybrid configuration only)
 - None = C41
 - Group 1 = C34
 - Group 2 = C35

- Group 3 = C36
- Group 4 = C37
- 5. Select dialing mode.
 - Pulse/tone = C26
 - Tone only **=** C27
- 8. Select privacy mode
- 7. Assign toll tables.
 - Clear all assignments = C33.
 - Program button Cl 0 C25 = tables 1 16
- 8. Set abandoned hold timeout period.
 - 300 msec. = C42
 - 50 msec. = C43
- 9. Repeat steps 2 8 for each line.
- 10. Press * MNTR (SPKR) to exit programming.

LINE COS PROGRAMMING REFERENCE TABLE

- Shading denotes line default conditions.
- · Check off values chosen for lines being programmed



	PROGRAM	MED	LINE NUMBER 1 2 3 4 5 6 7 8 9 10 11 12 13 1														
	FEATURE			1	2	3	4	5	6	7	8	8	10	11	12	13	14
	SELECT	C46	DISABLED	1													\vdash
3	LINE	C47)	AUXILIARY	1													一
	TYPE	C48	COMEX	1									70		3	, i i i	
		C34)	GROUP 1		T												
	LIME	C35	GROUP 2														
4	LINE	C36	GROUP 3														
	GROUPS	C 37	GROUP 4		Ι												
		(C41)	MONE ABSIGNED														
5i	DIAL	C26	PULSE/TONE														
<u>J</u>	MODE	(2)	TONE ONLY														Γ
5	PRIVACY	C29	NON-PRIVATE														
5	MODE	@ T	PRIVATE														Γ
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		C11) 2	<u> </u>	<u> </u>		L											
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.	TABLE		C17 8														
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^{*} Power Fail Lines (1, 2, and 3)
** A-Lead Control Lines (7 and 8)

STATION COS PROGRAMMING

STATION DEFAULTS

PA Port = Disabled

Executive Override = Disabled

Ringing Line Preference = Disabled

Prime Line/group = None

Personal Ringing Tone **=** Tone 1

Single Line **Keyset** Accesses Intercom

Ringing Assignment = All Lines Ring on Stations 10,

17, 39, And 41

Line Access Denied = None

Toll Tables = None Assigned

Origination Denied - None

Idle Line Preference ■ None

Night Transfer - All Lines Ring On Stations 10,

17, 39 And 41

All-Call Receive = Enabled

All-Call Originate = Enabled

Reserved Intercom Link = None

Zone Page Receive = Disabled

Zone Page Originate = Disabled

Message Originate = Disabled

Automatic Hold = Disabled

System Speed Dial Toll Restriction = Disabled

Voice Announce Block = Disabled

Privacy Status = Private

Line/Button Assignment (Button Mapping):

3 And 8 Line Keyset.

- B-Field Buttons: **B1-B8** = Lines 1 - 8

22 Line/feature Keysef

- A-Field Buttons: Al - Al4 = Lines 1 - 14

- B-Field Buttons: BI - B8 = Autodial Locations

PROCEDURE

Perform all steps in sequence.

Skip those steps not required.

- 1. Press ITCM * 7 4 6 *.
- 2. Press program button B8 (B1, A8, B1 on LCD Speakerphone).
- 3. Specify station to be programmed, then perform applicable steps.
 - Press Cl0 C41 for station port 10 to 41
 - If desired, press TRANS/CONF to default following settings.
 PA port = disabled

Prime line/group = none

Voice announce block = disabled

Executive override = disabled

Message originate = disabled

Automatic hold = disabled

System speed dial toll restriction = disabled

- 4. Enable PA port if desired.
 - Press keypad button 1

NOTE: If a selected station port is programmed to be a PA port, per step 4, do not p&form any further programming for this selected station port. Instead, return to step 3 to program another station port or press ★ MNTR (SPKR) to end programming.

- 5. Block voice announced intercom calls
 - Press keypad button 2.
- 6. Enable executive ovenride.
 - Press keypad button 3.
- 7. Enable toll table restriction on system speed dial numbers.
 - Press keypad button 4.
- 8. Choose personal ringing tones (22 Line/Feature Keysets).
 - TONE 1 = keypad button 7
 - TONE 2 = keypad button 8
 - TONE 3 = keypad button 9
 - TONE 4 = keypad button 0
- Set automatic hold.
 - Press keypad button 5.
- 10. Enable message wait originate.
 - Press keypad button 6.
- 11. Select prime line, prime group or prime intercom.
 - ◆ A1 A14 = line 1 14.
 - HOLD **HOLD** = group 1.

B1 (**B1**, Al, **B1** on LCD Speakerphone) = group 2

B2 (Bl, A2, **B1** on LCD Speakerphone) = group 3

B3 (BI, **A3**, **B1** on LCD Speakerphone) group 4

ITCM = intercom

- 12. Set ringing line preference.
 - B5 (B1, A5, B1 on LCD Speakerphone)
 enabled
 - B4 (BI, A4, B1 on LCD Speakerphone)
 disabled

13. Select ringing assignments

RINGING

- Press program button C42 (clears previous settings).
- Choose lines: Al Al4 = lines 1 14

DELAYED RINGING

- Press program button C43 (clears previous settings).
- Choose lines: Al Al4 = lines 1 14
- 14. Select Night Transfer (ringing)
 - Press program button C44 (clears previous settings).
 - Choose lines: Al Al4 = lines 1 14
- 15. Select automatic privacy release.
 - Press program button C45 (clears previous settings).
 - Choose lines: Al Al 4 = lines 1 14
- Select access denied.
 - Press program button C46 (clears previous settings).
 - Choose lines: Al Al4 = lines 1 14
- 17. Select call origination denied.
 - Press program button C47 (clears previous settings).
 - Choose lines: Al Al4 = lines 1 14
- 18. Select idle line preference.

- Press program button C48 (clears previous settings).
- Choose lines: Al Al4 = lines 1 14
- 19. Assign toll tables to station.
 - Press program button C49 (clears previous assignments).
 - Specify toll tables to be assigned.

Àl - Àl4 = tables 1 - 14

B4 = table 15

B5=table 16.

- 20. Reserve intercom link.
 - Press #.
 - Press keypad button 1 7 to reserve link I-7.
 - Press 0 key for no reserved link.
 - Press console key C42 to continue with next programming step.
- 21. Select all-call and/or zone paging.
 - Press #
 - Press TAP to disable all paging assignments (if desired).

ALL-CALL

- Press program button A4 to originate.
- Press program button A8 to receive.
- Press console button C42 to continue with next programming step.

ZONES A, B, AND C

- Press #
- Select zones.
- Al A3 = originate zones A C
- A5 A7 = receive zones A C
- Press console button C42 to continue with next programming step.

22. Specify flexible button/function assignment (non-square configuration)

3 AND 8 LINE KEYSET LINE ASSIGNMENT

- a. Press program button **B6** (Bl, A6, **B1** on LCD Speakerphone).
- b. Select button to be programmed.B1 B8 (B1, Al A8, B1 on LCD Speakerphone).
- c. Select line: Al Al4 = lines 1 14 OR-

Press TAP button to disable line appearance.

d. Repeat steps a - c for'each line assigned, then go to step 23.

22 LINE/FEATURE KEYSET LINE ASSIGNMENT

- a. Press program button B6 (**B1**, A6, **B1** on LCD Speakerphone).
- b. Select button Al Al4

B1 - B8 (B1, Al - A8, **B1** on LCD Speakerphone).

c. Select line: Al - Al4 = lines 1 - 14 - OR-

Press TAP button to disable line appearance.

- d. Repeat steps b and c for each line assigned.
- e. Go to step 23.

Repeat step b to select button for DSS nr autodial assignment.

22 LINE/FEATURE KEYSET DSS ASSIGNMENT

- a. Press program button **B6** (**B1**, A6, Bl on LCD Speakerphone).
- b. Select button: Al Al4

B1-B8 (BI, AI-A8, **B1** on LCD Speakerphone).

- c. Choose station port to be assigned to key CIO C41 = station ports 10 41
- d. Repeat steps b and c for all buttons requiring DSS assignment.
- e. Go to step 23.

Repeat step b to select button for line or **autodia!** assignment.

22 LINE/FEATURE KE YSET AUTODIAL AND DYNAMIC LINE BUTTON ASSIGNMENT

- **a.** Press program button B6 (**B1**, A6, **B1** on LCD Speakerphone).
- b. Select button: Al Al4 OR-

B1-B5 (B'i, AI-A8, B1 on LCD Speakerphone).

NOTE: B1 - B3 (**B1**, **AI - A3**, **B1** on LCD Speakerphone) = Dynamic Line Buttons.

- c. Press TAP button.
- d. Repeat steps b and c for all buttons requiring autodial capability.
- e. Go-to step 23.

Repeat step b to select button for DSS or line assignment.

23. Press * and repeat from step 3 to choose next station **port** for programming.

-OR-

Press ★ MNTR (SPKR) to end programming.

BLOCK PROGRAMMING

A group of stations can be programmed with the same COS as a previously programmed station.

- 1. Press ITCM * 746 *
- 1. Press HOLD HOLD.
- 2. Specify model station port.
 - C10 C41 = station port 10 41.
- 3. Specify first station port.
 - C10 C41 = station port 10 41.
- 4. Specify last station port.
 - C10 C41 = station port 10 41.

NOTE: Flexible **button/function** assignments for station **port** 10 or 11 cannot be changed by block programming.

5. Press ★ MNTR (SPKR) to end programming.

THROUGH-DIALING WITH AN OPX BOX

When enabled, this feature inhibits the common equipment from sending DTMF tones on the CO line ii the device attached to the OPX Box (such as an industry-standard model 2500 telephone set) is capable of this function.

When disabled, this feature allows the KSU to send DTMF tones on the CO line if the device attached to the OPX Box (such as a rotary dial telephone set) is not capable of this function. The system is **defaulted** to disable this feature.

To program **station** port to be occupied by OPX Box,

- 1. Press ITCM * 746 *.
- 2. Select station port for OPX Box use.
 - C12 C41 = station port 12 41
- 3. Press C42.
- 4. Press *.
- 5. Press **B8 (B1,** *A8,* **B1** on LCD Speakerphone)
- Select OPX Box port (same port as selected in step 2).
- 7. Choose OPX through-dialing mode.
 - TAP = enabled
 - B7 (B1, A7, B1 on LCD Speakerphone) = disabled
- 8. Press * MNTR (SPKR) to end programming.

HUNT GROUP PROGRAMMING

Station ports can be assigned to intercom hunt groups. When a station assigned to a hunt group is busy, a call to it will ring at the next idle station in the group. Typical hunt groups operate as follows:

TERMINAL HUNTING

Assume that a terminal hunt group is formed as follows:

- Station port 013 is linked to station port 014
- Station port 014 is linked to station port 015
- Station port 015 is linked to station port 016.

If station port 013 and 014 are busy when an intercom call is directed to station **port** 013, that call will ring at station port 015 because it is the first idle **port** in the group. If **port 015** is also busy, the call will ring at station port 016. If port 016 is also busy, the call will sound a busy tone at the calling station.

In the above example, the group is open-ended or terminal. A call will be routed down the group from the busy station port. If it reaches the end of the group without encountering an idle station, it will stop.

A particular station can be linked at the end of more than one hunt group so long as the sixteen station ports per group are not exceeded. For instance, a second terminal hunt group could be formed along with the example shown above:

Station port 020 is linked to station port 021

Station port 021 is linked to station port 022

Station port 022 is linked to station port 016.

Thus, station port 016 would serve in both terminal hunt groups **although** the groups are independent otherwise. Other terminal hunt groups could also be formed with station port 016 as the last station in the group.

CIRCULAR HUNTING

A hunt group can be made circular by linking the last port in the group with the first port in the group. From the first example given above, a circular hunt group could be formed as follows:

- Station port 013 is linked to station port 014
- Station port 014 is linked to station port 015
- Station port 015 is linked to station port 016
- Station port 016 is linked to station port 013.

In a circular hunt group, a call will search around the group until it encounters an idle station port or until all stations in the group, up to a maximum of sixteen, are searched.

HUNT GROUP GUIDE LINES

In forming intercom hunt groups, the following guide lines apply:

- A minimum of two stations ports can form one hunt group.
- A maximum of sixteen station ports can be placed in one hunt group.
- Multiple hunt groups can be formed.
- The call forwarding feature is disabled for all but the fast station port assigned to a hunt group.
- The maximum number of hunt groups that can be formed is determined by the number of stations available and the sixteen station per group limitation.
- A station port can have only one other station port added to it but it can be added to the end of any number of station ports. In this case, it adds to the count in each hunt group that it is added to. See example 1 (page 4-15)..
- A station port can be the first or intermediate port in only one hunt group. See examples 2 and 3 (page 4-15).

PROGRAMMING

To program two **station** ports Into a hunt group,

- 1. Press ITCM * 746 *.
- 2. Press B8 (B1, A8, B1 on LCD Speakerphone)...
- 3. Choose first station port in link:
 - CIO C41 = station port 10 41.
- 4. Press **B8** (Bl, A8, **B1** on LCD Speakerphone).
- 5. Choose second station **port** in link:
 - C10 C41 = station port 10 41.
- 6. Press TAP.
- 7. Press * and repeat steps 2 6 for next hunt group. OR-

Press * MNTR (SPKR) to end.

To add addttlonal atatlon ports to a hunt group (16 maxlmum) or to **link** the **last station** to the **first** to form a circular group,

- 1. Press ITCM * 7 4 6 *.
- 2. Press **B8** (Bl, **A8, B1** on LCD Speakerphone).
- Select last station port in link:
 - C10 C41 = stationportIO-41.
- 4. Press **B8** (**B1**, A8, **B1** on LCD Speakerphone).

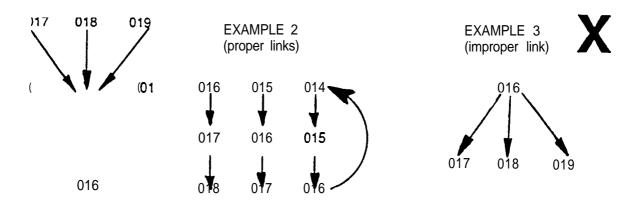
- 5. Choose next station port in link. (Choose first station port in link if circular link is desired.)
 - CI0 C41 = station port 10 41.
- 6. Press TAP.
- 7. Press * and repeat steps 2 6 until all station ports are linked as desired.

-OR-

Press * MNTR (SPKR) to end.

To clear a hunt group link,

- 1. Press ITCM * 746 *.
- 2. Press B8 (B1, A8, B1 on LCD Speakerphone).
- 3. Select station port to be unlinked.
 - C10 C41 = station port 10 41.
- 4. Press **B8** (Bl, **A8**, **B1** on LCD Speakerphone).
- 5. Press *** MNTR** (SPKR) to end.



STATION COS PROGRAMMING REFERENCE TABLE

(Copy this page as **required** for additional reference sheets)

- · Shading denotes station default conditions.
- Check off or enter values chosen for stations being programmed

IMPORTANT NOTE. To choose B-field programming buttons on LCD Speakerphones. pr€:s B1 then press Al through A8 to represent B-field buttons. BASE LEVEL (TCW (#) (7) (4) (6) (#) STATION ID (REF SYSTEM COS CHART, PORT STATION PROGRAMMING MODE (B8) STA TYPE EXTENTION PA POR LOCATION DISABLED ENABLED ENABLED DISABLED PERSONAL RINGING TONE 2 TONE 3 TONE 4 O VOICE BLOCK 0 0 0 EXECUTIVE OVERRIDE 6 7 SYS SPEED TOLL 9 AUTOMATIC HOLD \odot MESSAGE WAIT-ORIG 12 13 14 15 16 17 (ITCH) RINGING LINE PREFERENCE 12 B1 B2 В3 **B**5 ENABLED **B**4 DISABLED 13-14 RINGING ASS GNMENT FOR LINES 1 2 PINGING DELAYED RINGING 1 A1 12 A12 2 A2 13 A13 NIGHT RINGING FAULTS TO RINGING ON ALL LINES FOR STATIONS 10, 17, 39, AND 41 5 A5 6 A6 : 2 3 4 5 6 8 9 10 11 12 13 15-18 (AUTO PRIVACY RE ACCESS DENIED A9 ORIG DENIED DLE LINE PREF 19 TOLL TABLE ASSIGNMEN ՛ £ 6 7 8 9 10 21 **©** RESERVE INTERCOM LINKS ZONE C NONE 1 2 3 4 5 6 **@** RECEIVE **(** 0 (H) 0 0 0 0 0 0 0 <u>@</u> **(** 0 **③** PRESS @ TO CONTINUE TAP) CLEARED PRESS @ TO CONTINUE KEY MAPPING-3 AND 8 LINE KEY SET B1 B2 B3 B4 B5 B6 B7 B8 LINE ASSIGNED LINE SELECT KEYS
1 A1 12 A12
2 A2 13 A13 KEY MAPPING-22 LINE FEATURE KEYSET 46 A7 A6 A9 A10 A11 A12 A13 A14 B1 B2 B3 B4 B5 B6 B7 B8 A1 A2 A3 A4 LINE **ો**€ A5 DSS STA ASSIGNED SA 6 AUTO DIAL ASSIGNED 9 AD (P) DISABLED

COS AND SMDR PRINTOUT

COS PRINTOUT

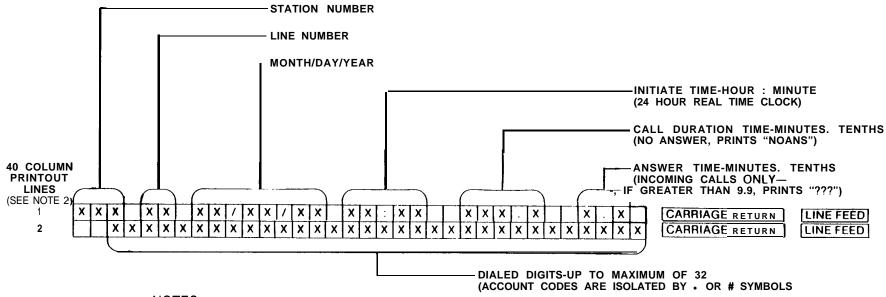
When a data printer is connected to the system, it can be commanded, from the programming station, to print the class of service (COS) programming configuration. Partial or complete printouts can be obtained. When the printer is being used to obtain a COS printout, the Station Message Detail **ecording** (SMDR) function is temporarily halted. SMDR data collection is continued by the system during a COS printout operation; however, if more than two calls are logged for any one line, call records may be lost.

- 1. Press ITCM * 746 *.
- 2. Press program button **B6** (Bl, A6, **B1** on LCD Speakerphone).
- 3. Choose desired data printout. Printing begins immediately after choice is made.
- B4 (B1, A4, B1 on LCD Speakerphone) = All COS data
- B5 (B1, A5, B1 on LCD Speakerphone) = System COS data

- **B6** (**B1**, A6, **B1** on LCD Speakerphone) = Line COS data
- **B7 (B1,** A7, **B1** on LCD Speakerphone) **=** Toll Table data
- B8 (B1, A8, B1 on LCD Speakerphone) = All station COS data
- Cl0 C41 = COS data for station 10 41
- 4. If desired, stop printout by pressing **B3 (B1**, A3, **B1** on LCD Speakerphone).
- 5. Press * MNTR (SPKR) to end.

SMDR PRINTOUT

The SMDR printout data is provided automatically as it is generated. No intervention is required to obtain the printout. The data is formatted as shown in Figure 3-1. One **80-column** printout is provided.



NOTES

- CARRIAGE RETURN AND LINE FEED IMMEDIATELY FOLLOW LAST PRINTED CHARACTER ON EACH LINE. ALSO SEE NOTE 2
- 2. ILLUSTRATED PRINTOUT IS 40 COLUMN, **TWO-LINE**FORMAT. ON **80** COLUMN ONE-UNE PRINTOUT
 FORMAT, CARRIAGE RETURN AND LINE FEED
 CHARACTERS AT END OF LINE 1 ARE REPLACED BY
 TWO SPACES FOLLOWED BY ENTIRE CONTENTS OF
 LINE 2.
- OUTGOING CALL MUST BE OFF-HOOK FOR 20 SECONDS MINIMUM OR NO RECORDING OCCURS.

PRINTOUT	EXAMPLES
UNANSWERED INCOMING CALL	1 12/05/86 16:51 NOANS 0.6
ANSWERED INCOMING CALL	16 1 12/05/86 16:52 1.6 0.2
ANSWERED INCOMING CALL (WITH CALLER ID ADDED BY STATION DURING CALL)	24 1 12/05/86 16:53 1.2 0.2 "1234
OUTGOING CALL (LOCAL)	16 2 12/05/86 16:58 2.0 9 7 8 2 2 0 0
OUTGOING CALL (WITH ACCOUNT CODES)	2 2 12/05/86 17:01 .5 11233456789*0#*7412580#9631*#
AC POWER FAILURE AND RESTORATION .	OFF TIME • * 12/05/86 17:03 ·· 12/05/86 17:08

Figure 3-1. SMDR Printout Details

CASSETTE TAPE RECORD OF COS VALUES

GENERAL INFORMATION

- Connect the audio cassette tape recorder microphone connector to the music interface jack on the side of the KSU.
- Do not perform any other programming action while the tape system is active.
- Program the baud rate of the tape data to be either 100 or 50 baud as desired. (See System COS for programming details.)
- if the system includes a data printer, appropriate response and error messages will be printed during the recording and loading of COS data.
- When COS data is sent from the KSU to an audio cassette tape recorder for recording, a lead-in tone is sent prior to the data. During play-back, this lead-in tone alerts the system to receive the class of service data.
- When playing back the stored class of service data, the tape must be started during the lead-in tone. If it is not, the system will reject the recorded class of service data.
- To insure a successful load, comparison, or verification of recorded class of service data, always start the tape during the lead-in tone. The following precautions will insure that this is done.

Before playing back pre-recorded class of service data, perform the following actions:

- Rewind the tape to the beginning.
- Disconnect the cable connecting the recorder and the KSU.
- Set the play-back volume for approximately one-half of maximum.
- Play the tape and listen to the lead-in tone. Verify that it is not distorted.
- Rewind the tap to the point where the lead-in tone begins.
- Connect the cable between the KSU and the tape recorder.

- Program the system to accept pre-recorded class of service data.
- Start the tape (from the point where the lead-in tone +ssfirst heard).

If the bad is unsuccessful, repeat the bad procedure with the play-back volume set for approximately two-thirds of maximum.

RECORDING COS DATA TO TAPE

To record currently stored COS program values on cassette tape **forlater** use,

- 1. Install blank cassette tape, and prepare recorder for recording.
- 2. Cause recorder to begin recording blank cassette tape from beginning.
- 3. Press ITCM * 7 4 6 *.
- Press ITCM B8 (ITCM B1, A8, B1 on LCD Speakerphone) to start recording process. COS recording requires approximately 12 minutes. Programming station will ring when recording is complete.

To abort recording procedure (if regulred),

- 1. Press ITCM * 746 * .
- 2. Press ITCM B8 (ITCM B1, A8, B1 on LCD Speakerphone).

LOADING COS DATA FROM TAPE

To load previously recorded COS program values into system to replace current program values, proceed as follows:

- **1.** Install pre-recorded cassette tape, and prepare recorder for playback.
- 2. Press ITCM * 746 *.
- Press ITCM HOLD HOLD to load COS features,
- 4. Start tape playback. COS loading requires approximately 10 minutes. Programming station will ring when loading is complete.

To abort playback procedure (If required),

- 1. Press ITCM * 746 * .
- 2. Press ITCM B8 (ITCM B1, A8, B1 on LCD Speakerphone).

SYSTEM CLOCK INFORMATION

All clock setting and adjustment must be performed from station port 10 or 11.

SETTING THE CLOCK

- 1. Press ITCM, then dial *#.
- 2. Dial the clock date with the keypad.
 - Hours must be expressed in 24-hour format
 - Values less that 10 must be expressed as Ox
 - Date sequence = YEAR, MONTH, DAY, HOUR, MINUTE in two-character format.
 For Example: 9004010244
- If the SMDR printer is installed and operating, the clock date will be printed as per the following example:
 - 01/08/86 16:00
- 4. Reset the minutes setting, if necessary, as follows: (a)Repeat step 1.

(bbial the new minutes digits, and press the # button.

(c)A new clock date printing will occur.

 To obtain a printing of the current clock date, press ITCM * # #. Printing will occur automatically once each 24-hour period in the following format: MOIDYNR 00:00 (current date and 00:00 hours)

POWER INTERRUPTION

The system clock will continue to run for at least 30 minutes after AC power has been removed from the system. If power is restored within the **30-minute** backup period, the following printing sequence will occur:

 LAST VALID CLOCK = MO/DY/YR HR:MN (time of power outage) MOIDYNR HR:MN (time of power return)

If power is not restored within the backup period, the following printing sequence will occur when the power is restored.

 CLOCK NOT VALID = 12/01/86 00:00 (default clock date) The clock will begin running from the default date. It must be reset to the current date per the instructions above.

SYSTEM SPEED DIAL PROGRAMMING

Fifty (50) system speed dial numbers can be stored from station port 10 or 11 for use at all stations in the system. System speed dial numbers will not be toll restricted unless specified by station COS programming. A chart is provided on page 4-21 to be used for recording the stored numbers

- 1. Press ITCM *.
- 2. Press TRANS/CONF.
- 3. Dial storage location (10 59)
- 4. Choose line or group preselection (multifunction (hybrid) system only).
 - Dial 1 4 for group.
 - Press a line button for tine.
 - Dial 0 for no group or line preselection.

NOTE: The button-to-line assignment is per programming arrangement. Refer to the station COS programming reference chart for the button-to-line assignment of the programming station.

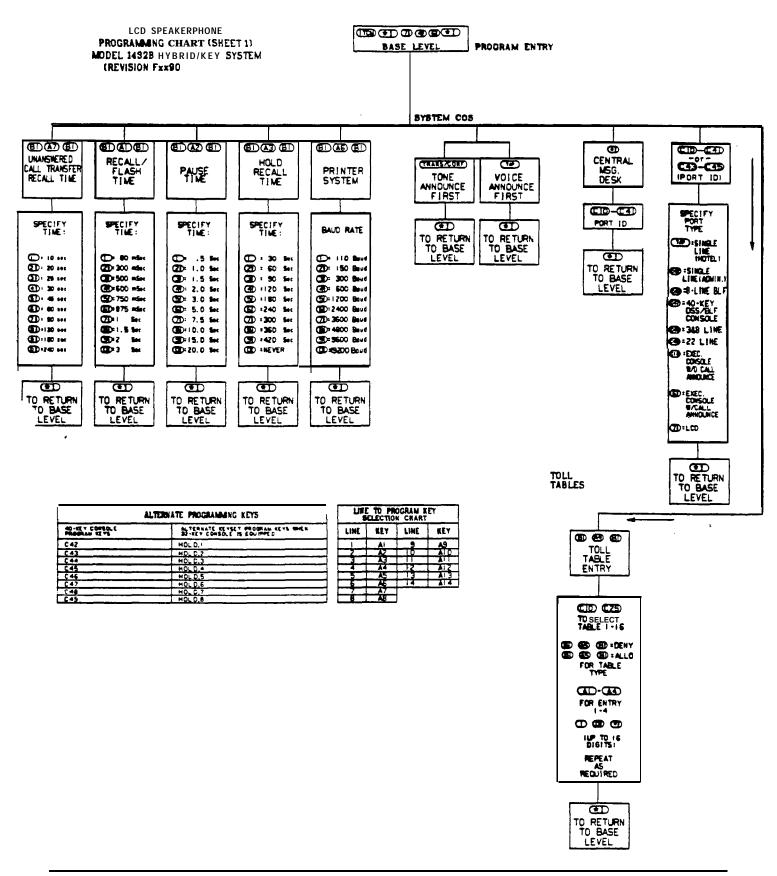
- 5. Dial speed dial number (up to 32 digits).
 - Dial 1 0, #, and * as required.
 - If required, press HOLD to store pause.
 - If required, press TAP to store hookflash.
- Press TRANS/CONF and repeat steps 3 5 for each number. OR-

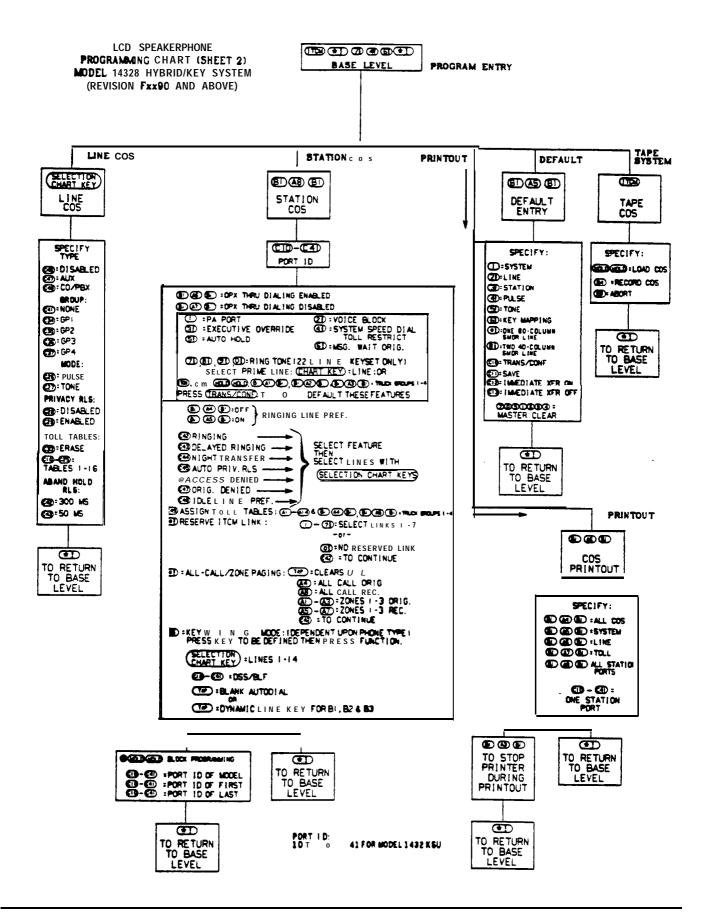
Press MNTR (SPKR) to end procedure.

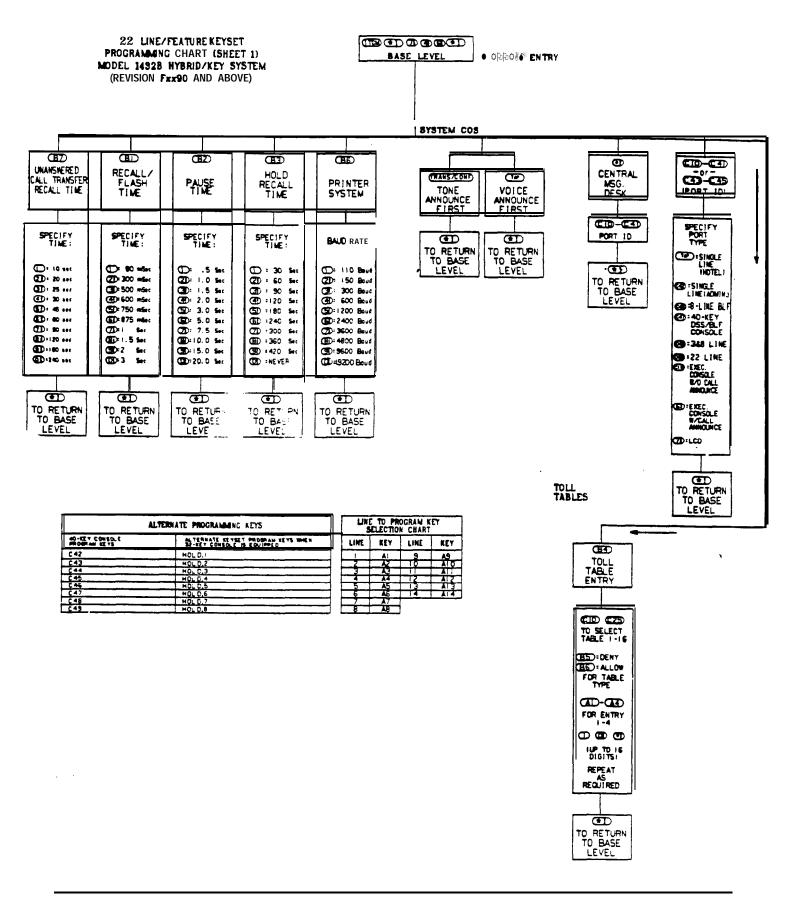
SYSTEM SPEED DIAL INDEX

SYSTEM SPEED DIAL RECOHD			
LOC	NUMBER	LOC	NUMBER
01		31	
02		37	
03		33	
04		34	
05		35_	•
06		36	
07		37	
08		38	
09		39	
10		40	
11		41	
17		47	
13		43	
14		44	
15		45	
16		46	
17		.47 I	
18		48	
19		49	
20		50	
21		51	
27		57	
23		53	
24		54	
25		55	
26		56	
27		57	
28		58	
29		59	
30		****	

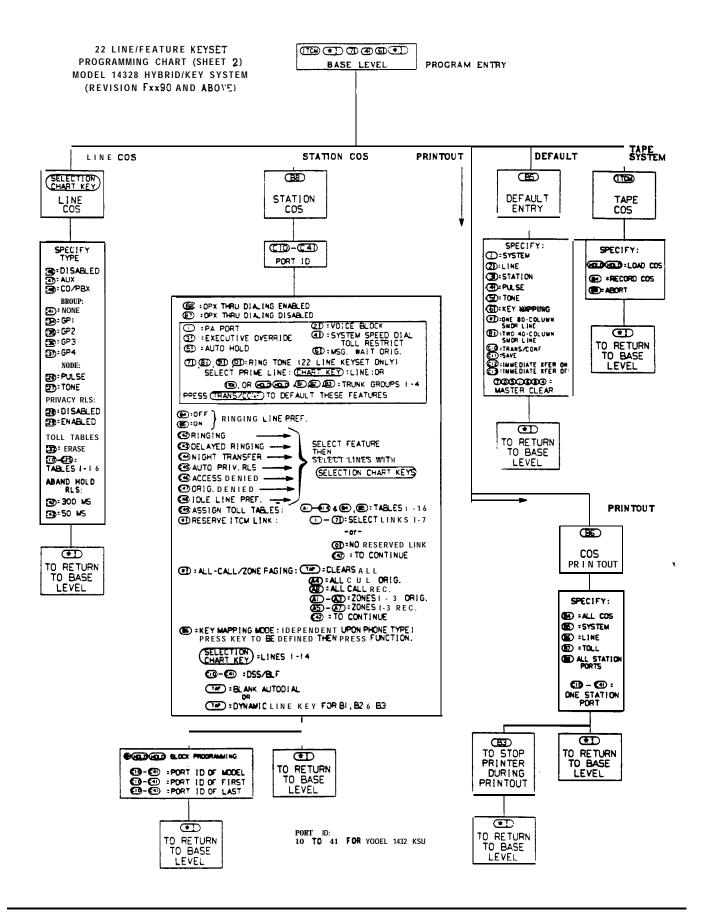
Programming Reference Chart A (For Station 10 Programming With An LCD Speakerphone)



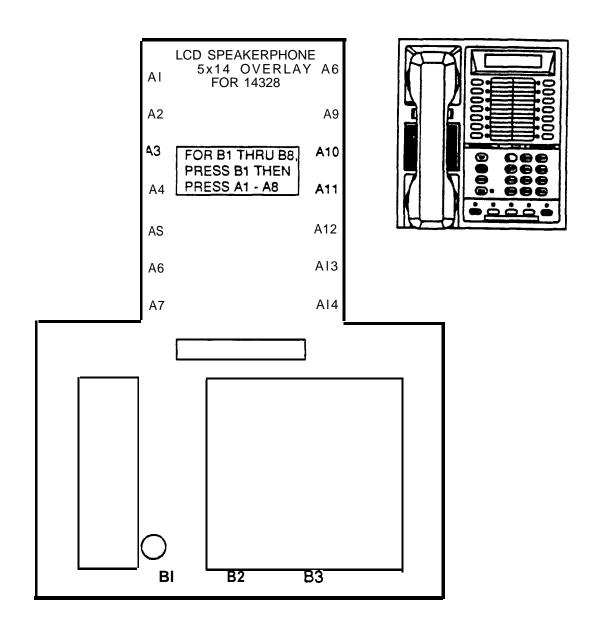




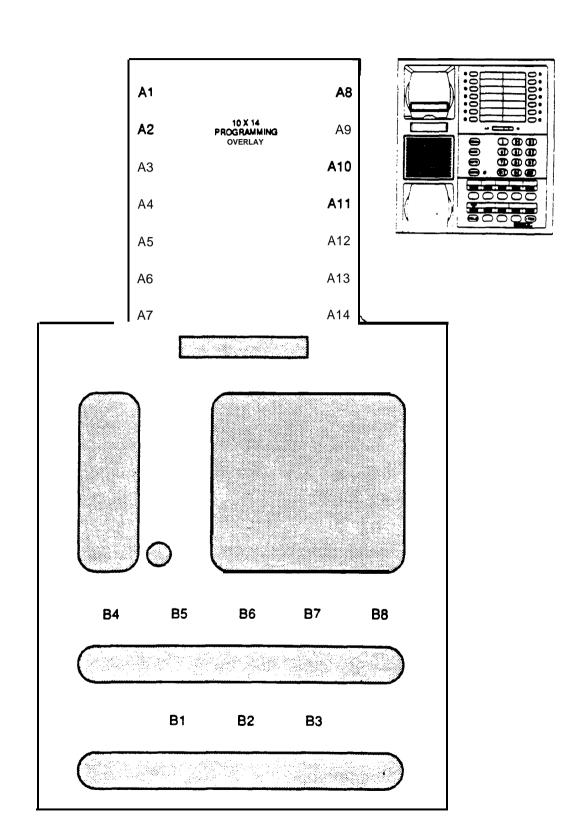
Program Reference Chart B - Continued



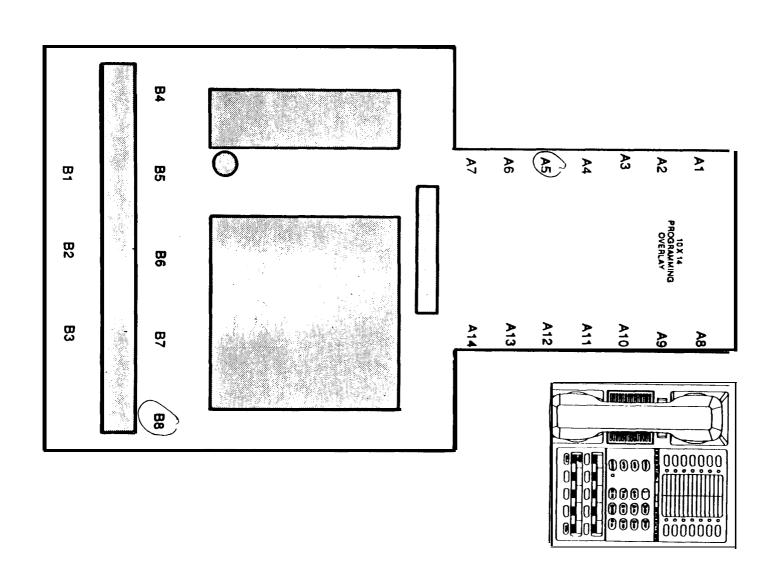
STATION 10 - PROGRAMMING OVERLAY • Cut out along border. • Cut out shaded openings. • Fit over station faceplate.



STATION 10 - PROGRAMMING OVERLAY Cut out along border. Cut out shaded openings. Fit over station faceplate.

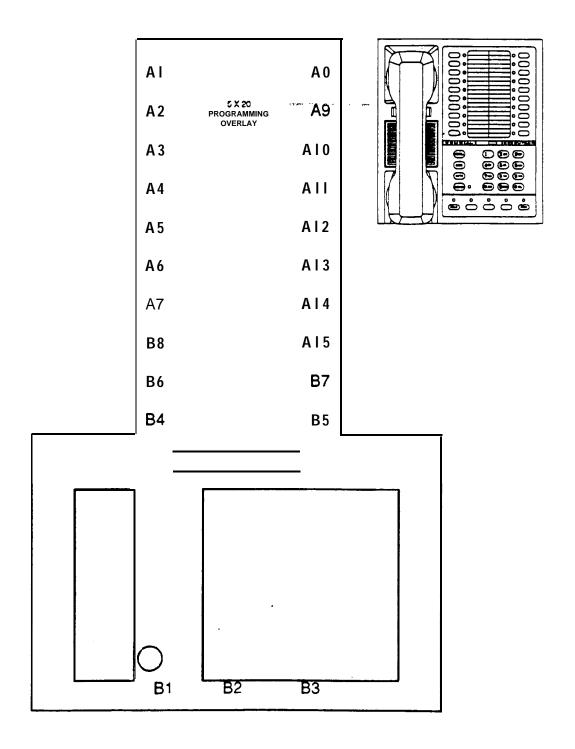


STATION 10 - PROGRAMMING OVE aLAY Cut out along border. Cut out shaded openings Fit over station faceplate.



STATION 10 - PROGRAMMING OVERLAY

- Cut out along border.
 Cut out shaded openings.
 Fit over station faceplate.

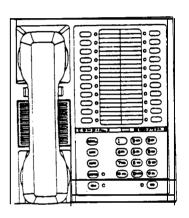


- Cut out shaded openings
 Fit over station faceplate.

PROGRAMMING OVERLAY. 32 BUTTON DSS/BLF 703804-456			
C25 C41	C25 C41	C25 C41	
C24 C40	C24 C40	C24 C40	
C23 C39	C 2 3 C39	C23 C39	
C 2 2 C 3 8	c 2 2 C38	c22 C38	
C21 C37	C21 C37	C21 C37	
C20 C 3 6	C20 C36	C20 C36	
Cl9 c35	Cl9 c35	Cl9 c35	
C18 C34	Cl8 c34	Cl8 C34	
CC17 C333	CI7 c33	C17 C33	
Cl6 C32	C16 C32	CI6 C32	
CI5 C31	CI5 C31	CI5 C31	
C14 C30	C14 C30	C14 C30	
Cl3 c29	C13 C29	C13 C29	
C12 C28	C12 C28	C12 C28	
Cli C27	CII C27	CII C27	
CIO C26	C10 C26	C10 C26	
•	•	•	

STATION 10 - PROGRAMMING OVERLAY • Cut out along border. • Cut out shaded openings. • Fit over station faceplate.

AI		A 8
A2	2 X 22 PROGRAMMING	Α9
A3	OVERLAY	A10
A 4		Al 1
A5		A I 2
A 6		A I 3
A7		A I 4
B7		B8
B5		В6
B3		B4
B1		B2
ן ט		UZ.



CONSOLE - PROGRAMMING OVERLAY

- Cut out along border.
 Cut out shaded openings.
 Fit over console faceplate.

EXECUTECH PROGRAMMING OVERLAY 703804 -275 C42 C43 C44 C45 C46 C47 C48 C49 C34 C35 C36 C37 C38 C39 C40 C41 C30 C27 C28 C29 C32 C26 C31 C33 C20 Cl8 CI9 C21 C22 C23 C24 C25 C10 C12 C13 C14 C11 C15 Cl6 CI7

CHAPTER 4 MAINTENANCE

TECHNICAL ASSISTANCE AND REPAIR SERVICE TECHNICAL ASSISTANCE

Should you experience difficulty with installation, checkout, or programming, and have made an attempt to isolate the problem using information provided herein; or should you encounter problems at a later date which cannot be resolved by referring to this manual, call the Comdlal Technical Service staff. They can be reached at I-800-368-8224 between the hours of 8:00 AM and 8:00 PM Eastern time, Monday through Friday.

When calling for technical assistance, you should be at the job site and you **should** have in your possession, as a minimum, an accurate volt-ohm meter and a copy of this manual.

REPAIR SERVICE

If your common equipment cabinet or an individual station needs repair, it may be returned to Comdial. Comdial will, at their option, either repair the defective equipment or replace it with a remanufactured unit. This repair will be done for a fixed charge. For information on this charge, please call or write to the address given below.

Comdial

P.O. Box 7266

Charlottesville, VA 22906 Attention: Repair Department Telephone: (804) 978-2400 I-800-877-4448

When returning equipment for repair, pack it carefully to prevent damage. Any damages during shipment will be the responsibility of thepurchaser. The equipment should be shipped freight or postage prepaid. The shipping address is:

Comdial

1180 Seminole Trail Charlottesville, VA 22901 Attention: Repair Department

FUSE LOCATION

The KSU is protected against short circuit damage by a fuse **located** in the primary of the AC transformer winding. Fuse FS-1 is a 2 amp, 250V slow-blow type fuse. The fuse holder is located near the top of the right side of the KSU cabinet. **Always** replace this fuse with one of the same value and type, otherwise, equipment damage could result.

FAILURE ISOLATION

WIRING

Refer to the installation check out procedure for instructions for testing the system wiring for possible failure.

SYSTEM STATUS INDICATOR

The red LED located near the fuse holder is the system status indicator. This indicator should turn on steady when AC power is applied to the KSU. If the indicator flashes after power up, it could be indicating a processor failure. Unplug and reconnect the AC power to the KSU and observe the LED indication. If it still shows a flashing indication, refer to Figure 4-1.

STATION SELF TEST

The multiline stations can be **self** tested for proper operation per the following instructions.

1. Disconnect the line cord at the station base.

NOTE: The adjacent odd or even station will be disabled during the time that the station line cord is being disconnected Or reconnected.

 Press and hold the MUTE key, and reconnect the line cord to the station connector. The station will automatically perform a self test routine. Release the MUTE key as soon as the test begins. The sequence of the **test** is as foiiows:

3 AND 8 LINE KEYSET

SEQUENCE INDICATION

1	B-Field indiactors light is
	sequence (B1 - B8)
2	ITCM indicator lights
3	MONITOR indicator lights
4	All indicators extinguished in
	same order as lighted
5	Ringer sounds (be sure vol. is med. or high)

22 LINE/FEATURE KEYSET

SEQUENCE INDICATION

MONITOR indicator lights
B-Field indicators light in
sequence (BI - B8)
HOLD indicator lights
ITCM indicator lights
A-Field indicators light in
sequence (Al - A14)
All indicators extinguished
Ringer sounds (be sure vol. is med. or high)

Replace any station that does not pass the self test.

DSS/BLF CONSOLE SELF TEST

Test the **DSS/BLF** Console for proper lamp operation per the following procedure:

- 1. Disconnect the console line cord plug from the line.
- 2. Press and hold console key **C10** while reconnecting the line cord plug to the line.

NOTE: The companion station will be disabled during the rim8 that the console is being disconnected and reconnected.

Release console key C10, and note that the BLF indicators will each turn on in sequence beginning with the station 10 indicator. The indicators will then turn off and the console will become operational.

PAIRED STATIONS

Station ports 10, **11**, 12, and 13 are paired for data with adjunct ports 10, 11, 12, and 13 respectively. Station ports 10 through 41 are paired for data and for **overload** protection as shown in Table 3. Adjunct ports 10, 1 1, 12, and 13 are not overload paired with any other port.

If erratic light indications or ring signals occur at a paired station, an open data pair at either station may be the **fault**. A station with an open data line may work property on a short loop but fail on a long loop. Test the wiring of stations showing this symptom per the checkout procedure given in Chapter 2.

If a fault occurs which causes more than 300 ma. of current to be drawn, the overload paired stations are disabled by circuit action. Disconnect the disabled stations and reconnect them one at a time to isolate the faulty one. Station pairing is per the following chart:

DATA PAIRI	NG	OVERL	OAD PAIRING
10 - ADJ 10	24 - 25	10 - 11	26-28
11 - ADJ 11	26 - 27	12 - 13	27 - 29
12 - ADJ 12	28 - 29	14 - 16	30-32
13 - ADJ 13	30 - 31	15 - 17	31 - 33
14 - 15	32 - 33	18-20	34-36
16 - 17	34 - 35	19 - 21	35-37
18 - 19	36 - 37	22 - 24	38-40
20 - 21	38 - 39	23 - 25	39-41
22 - 23	40 - 41		

FAILURE ANALYSIS

KSU AND STATION

Figure **4-1** details a failure analysis flow chart to assist a service technician in isolating a failure in a defective system. One way to isolate a failure is to substitute a known good assembly for a suspected one. This is the recommended failure isolation method to use with the system. Connecting and disconnecting stations to the system does not affect the stored station auto/speed dial memory data. This data is stored in the KSU memory and not at the individual stations. Replacing the KSU, however, causes all stored memory to be lost. This includes all memory dialing numbers as well as all COS programming data.

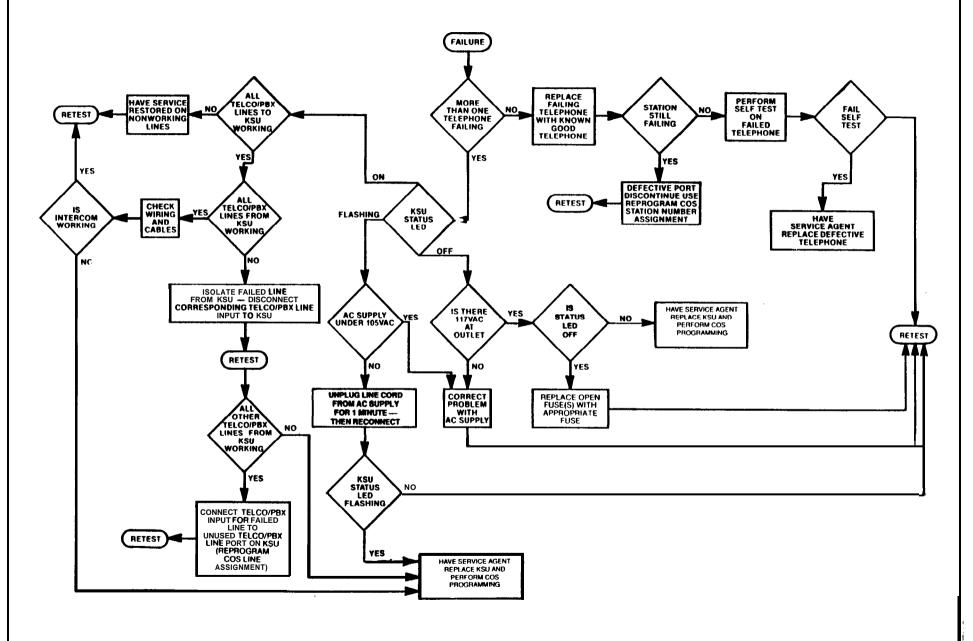


Figure 4-I. Failure Analysis Flow Chart

DESK/WALL REVERSAL AND WALL MOUNTING (22 Line/Feature Keyset and Single-Line Keyset, Only)

CONVERSION

To **convert** a station from a standard desk model to one **which** can be hung on the wall, follow the procedure outlined below.

- Remove and discard the pull out directory (22 Line/Feature Keyset, Only)
- 2. Remove the **lower** housing of the station, and rotate it 180 degrees.

CAUTION

The PWB contains circuitry which is sensitive to static electricity discharge. Be sure that your body and the workplace are properly grounded to avoid any static electricity discharge while performing the desk/wall reversal.

Remove the knockouts from the desired mounting holes as illustrated in Figure 4-2. 4. Replace the lower housing. Make sure that all wires are clear.

WALL MOUNTING

Mount the station directly on the wall using two, #10, panhead screws (obtained bcally), or mount it on a wall jack cover plate. If mounted using a wall jack cover plate, an AT&T type 630B wall plate is recommended for best results.

- If #10 screws are used, thread them into the wall within 1/8-inch of the surface. Refer to Figure 6-l for the spacing dimensions.
- 2. Insure that the housing is converted property for a wall mounting installation (see above instructions).
- Position the keyhole shaped holes in the bottom of the station over the #10 screws or the cover plate studs. Slide the statbn down until a slight click is felt.
- 4. To remove the station, lift up to unsnap both screws or studs from the bottom housing, and lift the station away from the wall.

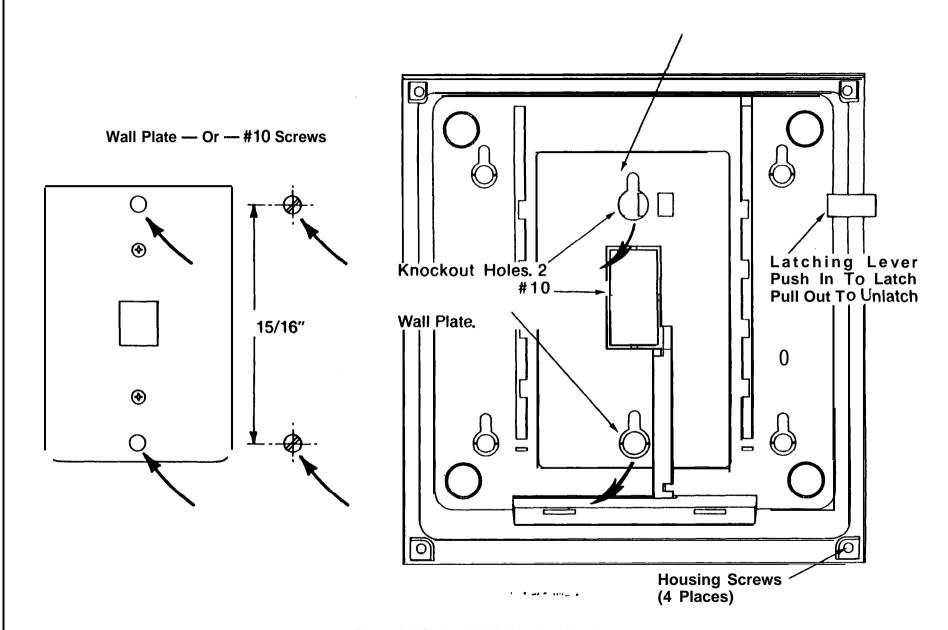


Figure 4-2 Statlon' Wall Mounting Details (22 Line/Feature Keyset shown - Single-Line Keyset similar)

INGEX INCEX

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Defaults, Station	Mounting Considerations
Defaults, system	Mounting Procedure
Desk/Wall Reversal And Wall Mounting	Music Interface
Dialing Mode, Line	Night Transfer (Of Ringing)
DSS Assignment	g : - (:gg)
DSS/BLF Console Connections	N
DSS/BLF Console Self Test, Failure Isolation 4-2	Non-Square Configuration
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