



MIVOICE OFFICE 400

FEATURE OVERVIEW

This document provides an overview of the features, that can be operated on the terminals, via Self Service Portal, via WebAdmin or via CTI.

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Feature Overview MiVoice Office 400 valid as of R4.1		Type				MMC and integrated mobile/ext. phones ¹⁾						Mitel 6700 SIP Mitel 6800 SIP						Standard SIP terminals						MiVoice 2380 IP MiVoice 1560 PC Operator						MiVoice 5300 / 5300 IP Office 10 ²⁾ ,25,35,45						Mitel 600 DECT Office 135 / 160						Mitel 600 SIP-DECT						ISDN terminals						Analogue terminals (DTMF)										
		Prefix dialling	Suffix dialling	In a call	During ringing	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA	Supported	Phone	SSP	WA	TAPI	CSTA					
Feature	Function code																																																															
Acceptance: Activate prepared acceptance	#88 # or *87 *88					•	•				•	•					•	•					•	•					•	•					•	•					•	•					•	•					•	•										
Acceptance: Clear preparation for accepting a call from user No.	#87 user No.					•	•				•	•					•	•					•	•					•	•						•	•					•	•					•	•					•	•									
Acceptance: Clear preparation for accepting a data connection from user No.	#84 user No.					•	•				•	•					•	•					•	•					•	•						•	•					•	•					•	•					•	•									
Acceptance: Fast take (pick up a call or connection of another user) user No.	#88 user No.					•	•				•	•			F/T	•	•	•				F/T	•	•	•			F/T	•	•	•			F/T	•	•	•			•	•					•	•					•	•											
Acceptance: Fast Take: Allow to own set						•	•				•	•					•	•					•	•					•	•						•	•					•	•					•	•					•	•									
Acceptance: Fast Take: Protect against						•	•				•	•					•	•					•	•					•	•						•	•					•	•					•	•					•	•									
Acceptance: Prepare to accept a call from nn to mm	#87 nn * mm #					•	•				•	•					•	•					•	•					•	•						•	•					•	•					•	•					•	•									
Acceptance: Prepare to accept a data connection from nn to mm	#84 nn * mm #					•	•				•	•					•	•					•	•					•	•						•	•					•	•					•	•					•	•									
Access to system phone book (name / numbers)						•	•				•	•					•	•					•	•					•	•						•	•					•	•					•	•					•	•									
Announcement (in case of emergency): Play back in hands free	Lift the handset					•	•				•	•					•	•					•	•					•	•						•	•					•	•					•	•					•	•									
Announcement (in case of emergency): Reject (per phone)	Hang up					•	•				•	•					•	•					•	•					•	•						•	•					•	•					•	•					•	•									
Announcement (in case of emergency): Stop with audio file	#7990 or #7980					•	•				•	•					•	•					•																																									

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1) Mobile phone integration level 2 is required for features introduced with ***

2) Not all features are available for Office 10

3) Only MiVoice Office 5380 and Office 45

4) Only Mitel Mobile Client (MMC)

5) Only MiVoice Office 5300 / 5300 IP

6) Only Mitel 600 DECT

7) Without MiVoice Office 5360 / 5360 IP and Office 25

8) Only Mitel 600 DECT and Office 135/135pro

9) Only for internal calls and via soft key

a) Only Mitel 6710 / 6730 Analogue

b) Depending on the terminal

c) ISDN feature

d) Only via soft key

SSP = Self Service Portal, WA = WebAdmin

CTI TAPI: F= First-Party, T=Tird-Party

Note:

You can activate certain function codes only if the same function cannot be obtained via the menu.

Function codes for SIP phones can only be carried out in prefix dialling.