

# *Preface*

## **SECTION 1**

### **ABOUT THIS MANUAL**

The Programming Manual provides the technician with all of the necessary information for programming the Electra Elite system.

Programming can be accomplished using a PC or a Multiline Terminal.

## **SECTION 2**

### **MANUAL**

### **ORGANIZATION**

This manual provides instructions for programming the Electra Elite system.

#### **Chapter 1 – Multiline Terminal Programming**

This chapter includes all of the Memory Blocks used to program the system. Detailed programming instructions are provided for each Memory Block.

#### **Chapter 2 – Guide to Feature Programming**

This chapter includes a list by feature of the Memory Blocks necessary for programming each feature.

#### **Chapter 3 – PC Programming**

This chapter includes the instruction on programming using Electra Elite PC software.

**Telephone Equipment & Service**

[www.ntcp.com](http://www.ntcp.com)

[www.quick-manuals.com](http://www.quick-manuals.com)

### SECTION 3 SUPPORTING DOCUMENTS

A set of manuals for the Electra Elite system provides all the information necessary to install and support the system. Other manuals included in the set are described below.

#### **Electra Elite 48/192 Features and Specifications Manual (Stock Number 750361)**

This manual provides detailed information related to every feature available in the system.

#### **Electra Elite 192 General Description Manual (Stock Number 750360)**

This manual provides general information about the system features, configuration, and standards. An overview of the Electra Elite 192 system that is useful when presenting information to potential customers is provided.

#### **Electra Elite 48 General Description Manual (Stock Number 750375)**

This manual provides general information about the system features, configuration, and standards. An overview of the Electra Elite 48 system that is useful when presenting information to potential customers is provided.

#### **Electra Elite 192 System Hardware Manual (Stock Number 750363)**

The System Hardware Manual is intended for the system installer and provides detailed instructions for installing the Electra Elite 192 KSU, ETUs, Multiline Terminals, and optional equipment.

#### **Electra Elite 48 System Hardware Manual (Stock Number 750376)**

The System Hardware Manual is intended for the system installer and provides detailed instructions for installing the Electra Elite 48 KSU, ETUs, Multiline Terminals, and optional equipment.

#### **Electra Elite Least Cost Routing Manual (Stock Number 750364)**

This manual provides instructions to the service technician for programming the customer site for least cost routing.

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**Electra Elite Automatic Call Distribution Manual (Stock Number 750365)**

This manual provides the service technician with instructions for programming the ACD. This manual can also be used by the ACD supervisor at the customer site to become familiar with the ACD/MIS feature.

**Electra Elite 48/192 Job Specifications Manual (Stock Number 750377)**

This manual is intended to help the technician install and maintain the Electra Elite system. Job specification worksheets are provided. When these worksheets are completed, they provide all of the system programming values and configuration information necessary to help technicians maintain the system.