

iCallDroid User Manual



Version: 2.2

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Chapter 1 Overview 1.1 What is iCallDroid

OpenVox iCallDroid is a small, smart and open source IP-PBX designed for home use. With the analog ports integrated, the legacy telecom equipments would be able to connect to the modern unified communication world. The smart phones and other mobile devices can be one part of it. Suppoting SIP and G.729 protocal and codec, expansibility is strongly enhanced. The Asterisk GUI interface tremendously reduces the difficulty to enter the VoIP communications. Easy-to-use and ready-to-work are features shown to you when you open the package.



Scene 3. If the user wants to make calls to an overseas business partner, he/she can take advantage of 3G.

Figure 2 Sample applications

Features

- Access via: telnet/web
- Call conference

- Call Detail Record(CDR)
- Call forward, Call waiting, Call transfer
- Call queues, Ring group
- Configurable IVR menu
- Music on Hold
- > PSTN analog /SIP /IAX trunk
- Voice Mail
- Open Source Asterisk IP PBX
- Firmware upgradable via web page
- ➤ 10+ available SIP/IAX2 extensions

Applications

- SOHO/SMB telephony system
- Hosted service
- ➢ FAX terminal
- ➢ IVR system

1.2 Physical Connection

DC 12V → 12V Power Supply Adapter WAN Port → Network Switch FXO Port → PSTN Analog Line FXS Port → Analog Telephone And please attention that LAN port is unavailable.

Chapter 2 Access iCallDroid

There are two ways to access iCallDroid, and a PC is needed to access it.

- 1. Web page access by browser (Firefox and Google chrome are recommended).
- 2. Telnet access (192.168.1.254:23) by putty.

2.1 Web Page Access by Browser

Default IP address: 192.168.1.254:8088

Username: admin

Password: admin

It is very convenient to access by inputting the IP address in your web browser, and because of compatible issues, I recommend Firefox and Google chrome. Before access, please make sure that your PC is in the same network segment with iCallDroid. For example, you set 192.168.1.253 as your PC's IP and 255.255.255.0 as subnet mask.

Asterisk™ C	onfiguration Engir	ne
Username:	admin	
Password:	•••••	
	Login	

After login successfully, you can get the configuration web page as bellow:

em Status	System Status 🔅					
click on a panel to e related features	★ Trunks ♥			[-]	Conference Rooms	ſ
	Status Trunk	Type Usern		ort/Hostname/IP	Parking Lot	ſ
	openvox	ânalog	Ports 2		Caller ID Channel Extension	Time
	* Extensions			[-]	No Parked Calls	
	All Analog Features IAX	E SIP 🕘 F	Free 😑 Ringing 🤇	🕨 Busy 🔍 Unåvailable		
igure Wan Port	Extension	Name/Label	Status	Туре	★ System Info	
S	6000	6000	Messages : 0/0		General Network Memory Disk	
gure Hardware	6001	6001	Messages : 0/0	SIP User		
is	6002	6002	Messages : 0/0	SIP User	Hostname:	
o bing Calling Rules	6003	6003	Messages : 0/0	SIP User	f2home.openvox.cn	
	6004	6004	Messages : 0/0		OS Version:	
Plans	6005	6005	Messages : 0/0		US Version: Linux f2home.openvox.cn 2.6.28.10 #2 Tue May	= May 22
3	6006	6006	Messages : 0/0		13:50:41 CST 2012 armv61 unknown	
Groups	6007	6007	Messages : 0/0			
: On Hold	6008	6008 6009	Messages : 0/0 Messages : 0/0		Asterisk Build: Asterisk/1.6.2.11	
e Menus	6088	6088		Analog User (Port 1)	Asterisk GUI-version : SVNr5209	
Intervals	*No Extension assigned		messages : 0/0	VoiceMailMain		
ning Calling Rules	*No Extension assigned			Directory	Server Date & Timezone	
email				,	Mon Jul 9 11:12:33 CST 2012	
erencing					Uptime:	
w Me					11:12:29 up 1:14,	
					Load Average: 4.22, 2.73, 2.29	
eatures						
Mail Groups						
Menu Prompts						
em Info						
up						
te						
ns						

As you can see, there are ten default SIP extensions and one analog, and if connect your telephone with iCallDroid, the status of analog extension 6088 is free which means you can make calls. After registered a SIP user successfully by SIP software such as 3CXPhone on your PC, the SIP status will change to free, and then you are able to make inbound and outbound calls.

2.2 Telnet access by putty

1. Please run your putty software, and input the iCallDroid IP address like the following figure:

Category:	Basic options for your PuTTY session		
⊡ Logging ⊡ Terminal ⊡ Keyboard ⊡ Bell	Specify the destination you want to Host Name (or IP address) 192,168.1.245		
Features	Connection type: Raw File Telnet Rlogin	SSH Serial	
Appearance Behaviour Translation Selection Colours Connection Data Proxy Telnet Rlogin SSH SSH Serial	Load, save or delete a stored sessi Saved Sessions	ion	
	Default Settings	Load Save Delete	
	Close window on exit: Always Never O Or	nly on clean exit	

2. Login by your putty:



Chapter 3 Configure iCallDroid By Web GUI

3.1 System Status

In the system status screen, it shows the functions you configured, such as trunks, extensions, system info and so on like that:

🛿 System Status	System Status 🔍					
Please click on a panel to					-1	
manage related features	🛨 Trunks 👁			[-]	* Conference Rooms	[-
	Status Trunk	Type Use	emame	Port/Hostname/IP	@ 6300 - Not In Use	. (+
	openvox	Analog	Ports 2	1 orbitosatamesti		
		rinalog	1 0110 2		Rarking Lot	I
	* Extensions			[-]	Caller ID Channel Extension	Timeou
	All Analog Features IAX SIP		🔵 Free 🤜 Ri	nging 🗢 Busy 🌑 UnAvailable	No Parked Calls	
	Extension	Name/Label	Status	Type		
	6000	6000	Messages : 0/0	SIP User	🔆 System Info	1
	6001	6001	Messages: 0/0	SIP User	General Network Memory Disk	
	6002	6002	Messages: 0/0	SIP User		
Outgoing Calling Rules	6003	6003	Messages:0/0	SIP User	Hostname:	
	6004	6004	Messages : 0/0	SIP User	f2home.openvox.cn	
Dial Plans	6005	6005	Messages: 0/0	SIP User	OS Version:	
Users	6006	6006	Messages: 0/0	SIP User	Linux f2home.openvox.cn 2.6.28.10 #4 Fri Jun	29 17:43:27
	6007	6007	Messages: 0/0	SIP User	2012 arav61 unknown	
Music On Hold	6008	6008	Messages : 0/0	SIP User		
SVoice Menus	6009	6009	Messages : 0/0	SIP User	Asterisk Build:	
Time Intervals	6088	6088	Messages: 0/0	Analog User (Port 1)	Asterisk/1.6.2.11	
Incoming Calling Rules		business		Ring Group	Asterisk GUI-version : SVNr5209	
	*No Extension assigned	Check Voicemails		VoiceMailMain	Server Date & Timezone	
	*No Extension assigned	Dial by Names		Directory	Wed Jul 11 11:57:32 CST 2012	
Conferencing	L					
					Uptime:	
					11:57:32 up 2 min,	
8 VoiceMail Groups					Load Average: 1.99, 1.04, 0.41	

3.2 Configure Wan Port

In the web GUI, you are able to configure WAN port by your needs. There is an example in the following figure for WAN port settings.

WAN Se	ttings
	Original MAC
WAN Ethernet MAC $①$:	O Manual Setting
WAN Port IP Assignment():	● Static IP ○ DHCP
MTU():	1500 bytes
IP Address());	192.168.1.200
Subnet Mask());	255.255.255.0
Default Gateway①:	172.168.0.1
Set DNS Server ⁽¹⁾ :	🔿 Manually 💿 Automatically
Primary DNS Server(1);	
Secondary DNS Server ①:	
Cancel Changes	🗹 Update Settings

3.3 DDNS

DDNS is for your dynamic Domain Name Service configuration. If necessary, please set DDNS like the following figure. Finally, do not forget to update and apply your changes.

DDNS S	ettings
DDNS ⁽¹⁾ :	🗹 Enable
DDNS Server Type()):	www.oray.com 👻
DDNS Username ⁽¹⁾ :	Openvox-Voip
DDNS Password 🛈 :	openvox2008
Hostname to register ①:	openvox-voip.eicp.net
Cancel Changes	☑ Update Settings

3.4 Configure Hardware

	Analog Ha	rdware	
Туре	Ports		
FXS Ports	2		Edit
FXO Ports	1		Edit
	D : United State	_	
5010**	Advanced S	Settings	
	Opermode ①: [w override ①: [
	_	ulaw 🔽 apply opermode to	fra madulas anly
	oostringer 🛈: 🗆		ixo modules only
	fastringer ①:		
	lowpower 🛈: 🛙		
r	ing detect 🛈: 🗆	standard 💌	
	MWI mode 🛈:		
ci	dbeforering 🛈:		
	cidbuflen 🛈:		
	cidtimeout 🛈: 👔	5000	
fixedt	imepolarity ^① :)	
C	ancel Changes 🛛 🔽	Update Settings	

There are three items which are "Analog Hardware", "Tone Region" and "Advanced Settings".

Analog hardware --- When you boot iCallDroid, FXS and FXO ports will be detected automatically. And also you are able to choose and update their signaling type when click edit button. Kewl Start and Loop Start are available for each port.

Tone Region --- You should select your tone region and software echo canceller according to your situation, if your country name is not in the dropdown list, please ask your service operator which kind of tone region is used in your area.

Advanced Settings --- Please set every option by your fact. For example, if you would like a-law override is able, please tick off and select configuration like that

a-law override 🛈: 🗹 ulaw 💌

3.5 Trunks

Trunks are outbound lines used to allow the system to make calls to the real world. Trunks can be VoIP lines or traditional telephony lines. Please select "Trunks" from the vertical list on the left of the main page, and then the following screen will be displayed. There is a default analog trunk named "openvox" for iCallDroid.

		Apply Changes Logout
Manage Analog trunks	ф	
Analog Trunks	VOIP Trunks	
Trunk	Analog Ports	
openvox	2	Edit K Delete

3.5.1 Create Analog Trunks

There is a default analog trunk, if you wouldn't like it, you can delete or edit it to set a new one.

Edit Analog Trunk				x
Channels: Trunk Name ① :	₽2 openvox		Groups () New Group 1 (op	~
CallerID :				
Normally you should not hav Should you still need to fine t		· ·		Port 2 Soft 💌
	1	Advanced Options		
Busy Detection 🛈 :	Yes 💌		Busy Count 🛈 :	3
Busy Pattern 🛈 :	500,500		Ring Timeout 🛈 :	8000
Answer on Polarity Switch 🛈 :	No 💌		Hangup on Polarity Switch 🛈 :	No
Call Progress 🛈 :	No 💌		Progress Zone 🛈 :	US 💙
Use CallerID 🛈 :	Yes 💌		Caller ID Start 🛈 :	Ring 💌
CallerID 🛈 :	As Received 💌		Pulse Dial 🛈 :	No 💌
CID Signalling 🛈 :	Bell - USA	*	mailbox :	~
Flash Timing 🛈 :	750	Recei	ive Flash Timing 🛈 :	1250
	${}^{\circ}$	Cancel 🗹 Update		

There are many parameters to set an analog trunk, and here I just configure two parameters.

Channels --- Please tick off before 2 means channel 2 is able for the analog trunk. **Trunk Name** --- Please give a unique label to identify the trunk name, and I name it openvox.

Advanced Options --- Parameters in advanced options are optional. If you don't

know what they mean, you can put your cursor on the ① label to get detailed information about the parameter. Please set these parameters according to your requirements and service provider.

3.5.2 VOIP Trunks

A VoIP service provider (VSP) that you have signed up with is also a trunk. Via the VoIP trunk, you can make calls by VoIP service to save much cost or even free of charge for internal calls.

Create New SIP/IAX trun	x X
Type:	SIP 💌
Context Naming 🛈:	Based on Provider Name
Provider Name 🛈:	siptrunk
Hostname 🛈:	192. 168. 1. 168
Username 🛈:	8018
Password :	8018
	Save €

Type --- You can select SIP or IAX type to meet your need.

Context Naming --- This parameter means how Asterisk GUI should determine the context name in Asterisk's .conf files.

Provider Name --- It is a unique label to help you identify the trunk when listed in outgoing calling rules and incoming.

Hostname --- It is the IP address or domain name of your service provider's server.

Username --- It is your service provider configured.

Password --- Password is your service provider configured for the user.

Configuration in the above figure is an example of SIP trunk named 8018, whose password is 8018 and hostname is 192.168.1.168.

3.6 Outgoing Calling Rules

"Outgoing calling rules" is used to identify an outgoing call route, when make external calls, which trunk and what dial-pattern calls use. So an outgoing calling rule pairs an extension pattern with a trunk used to dial the pattern. In default settings, all outgoing calls pass through FXO port that is "openvox" trunk to the external PSTN network.

+ New Calling Rule Re	estore Default Calling Rule	es Outgoing (Calling Rules		
					ugh different trunks (e.g. "local" 7-digit dia
				nally set a failover trunk to use when t e multiple outgoing calling rules to be	he primary trunk fails. Note that this panel used for User outbound dialing.

Please click "Outgoing Calling Rules" from the vertical menu on the left of the main page, and then click "New Calling Rules" to define a new outgoing calling rule.

New CallingRule	х
Calling Rule Name 🛈 : outgoing	
Pattern ①:_9X.	
Caller ID①:	
🗆 🗖 Send to Local Destination 🕕 ———————————————————————————————————	
Destination :	
Ex: Macro(someMacro,\${EXTEN:1})	
Send this call through trunk:	
Use Trunk 🛈 Group 1 (openvox) 💌	
Strip 🛈 digits from front	
and Prepend these digits 🛈 🛛 before dialing	
using this filter: 🛈	
Use FailOver Trunk 🛈 :	
fail over Trunk 🛈 💌	
Strip ① digits from front	
and Prepend these digits ① before dialing	
using this filter: 1	
🛇 Cancel 🗹 Save	

There are three basic parameters you should configure:

Calling Rule Name --- It is unique to identify the outgoing calling rule when listed in dial plans. Here I name it outgoing.

Pattern --- It acts as a filter for numbers' pass-through, it means any number you dial out with prefix 9 will use this outgoing call rule. In default settings, outgoing calling rule pattern is _9X. which means you make outbound calls with 9 as prefix.

Use Trunk --- Assign a trunk to carry traffic for outgoing calling rules.

Please put your cursor on the 1 label to get information about other parameters.

Finally, do not forget Save and Apply Changes .

3.7 Dial Plans

A Dial Plan is a collection of Outgoing Call Rules that can be assigned to one or more users. Please click Dialplans then you will get the following figure. As you can see from the figure, there is a default dialplan named DialPlan 1, you can edit or delete it.

Dial Default Plan	Calling Rules	Options
🔲 DialPlan1	openvox, default, parkedcalls, conferences, ringgroups, voicemenus, queues, voicemailgroups, directory, pagegroups, page_an_extension	Edit 🗶 Delete

Click "New DialPlan" button to add a new dialplan:

Create New DialPlan	x
DialPlan Name:	DialPlan2
Include Outgoing Calling Rules:	✓ operwox
Include Local Contexts:	V default 🗸 parkedcalls 🗹 conferences 🖓 ringgroups 🖓 voicemenus 🖓 queues 🖓 voicemailgroups 🖓 directory 🖓 pagegroups 🖓 page_an_extension
	Cancel Save

You should input a name for the "DialPlan Name" and select outgoing call rule and local context that you want to use.

3.8 Users

"Users" is a shortcut for quickly adding and removing all the necessary configuration components for any new phone. In default, there are 10 SIP and 1 analog extensions, SIP extensions are from 6000 to 6009 whose password are all 8088, analog extension is 6088. Please attention that all extension number is limited and should be between 6000 and 6299 in factory settings.

+ Cre	ate New User Modify	Selected Users X Delete S	elected Users		List of U	lser Extensions		Where to Buy
	Extension	Full Name	Port	SIP	IAX	DialPlan	OutBound CID	
	6000	6000		Yes		DialPlan1	6000	Edit X Delete
	6001	6001		Yes		DialPlan1	6001	Edit X Delete
	6002	6002		Yes		DialPlan1	6002	Edit X Delete
	6003	6003		Yes		DialPlan1	6003	Edit X Delete
	6004	6004		Yes		DialPlan1	6004	Edit X Delete
	6005	6005		Yes		DialPlan1	6005	Edit X Delete
	6006	6006		Yes		DialPlan1	6006	Edit X Delete
	6007	6007		Yes		DialPlan1	6007	Edit X Delete
	6008	6008		Yes		DialPlan1	6008	Edit X Delete
	6009	6009		Yes		DialPlan1	6009	Edit XDelete
	6088	6088	1			DialPlan1	6088	Edit X Delete

If you want to creat other users, please click + Create New User

button.

3.8.1 Create SIP Users

When create a SIP user, you should fill in "extension", "CallerID Name", "DialPlan" in "General" component and choose SIP in "Technology". To get more information about other parameters, please put your cursor on ① label and configure them. Create an IAX user is similar to SIP, and just remember to choose IAX instead of SIP. The following figure shows an example of SIP extension 6010 settings.

Create New User X
General : Extension: 6010 ① CallerID Name: 6010 ① DialPlan: DialPlan1 💌 ① Internal CallerID: 6010 ① CallerID Number: 6010 ①
Enable Voicemail for this User ① VoiceMail Access PIN code: ① Email Address: ①
Technology SIP ① IAX ① Analog Station: None V ① flash ①: 750 rxflash ①: 1250 Codec Preference : First : u-Law V Second : GSM V Third : None V Fourth : None V Fifth : None V
VoIP Settings MAC Address : SIP/IAX Password: IAX: Require Call Token: IAX: Max Call Numbers: NAT: Can Reinvite: DTMF Mode: RFC2833 Can Reinvite: RFC2833 Can Reinvite: Can Rein
Other Options 3-Way Calling (analog) In Directory Call Waiting (analog) ADA User Is Agent Pickup Group:
Cancel Update

3.8.2 Create Analog Users

Creating an analog user is similar with SIP user. Please fill in "Extension", "CallerID Name", "DialPlan" and "CallerID Number" in general item, and choose port 2 for "Analog Station" in technology component. Also there are other optional settings for

you, please configure them based on your fact. After setting, please remember to update and apply your changes.

Create New User	X
General :	7
Extension: 6011 🛈 CallerID Name: 6011 🛈 DialPlan: DialPlani 💌 🛈	
Internal CallerID: 6011 () CallerID Number: 6011 ()	
Enable Voicemail for this User 1	_
VoiceMail Access PIN code: ① Email Address: ①	
_ Technology	_
SIP 🛈 🗆 IAX 🛈 Analog Station: Port 2 💌 🛈 flash 🛈: 750 rxflash 🛈: 1250	
Codec Preference : First : u-law V Second : GSM V Third : None V Fourth : None V Fifth : None V	
VoIP Settings	_
MAC Address : ① Line Number : 1 💌 ① LineKeys: 1 💌 ①	
SIP/IAX Password: 🕕 IAX: Require Call Token: 🛈 🖃	
IAX: Max Call Numbers: 🕕	
NAT: 🗹 🛈 Can Reinvite: 🗌 🛈 DTMF Mode: 📭C2833 💌 🛈 insecure: 📧 💽 🛈	
Other Options	_
3-Way Calling (analog) In Directory Call Waiting (analog) ADA User Is Agent Pickup Group:	
© Cancel ☑ Vpdate	

3.9 Ring Groups

Define RingGroups to dial more than one extension simultaneously, or to ring more than one phone sequentially. This feature may also be called Huntgroups.

New RingGroup			X
RingGroup Name :	business		
Extension for this ring group :	6400		
Ring Group Members	۸v	ailable Users	
6000 (SIP) 6000 6001 (SIP) 6001 AnalogPort 2	600 ← 600 600 → 600 600	D2 (SIP) 6002 D3 (SIP) 6003 D4 (SIP) 6004 D5 (SIP) 6005 D6 (SIP) 6006 D7 (SIP) 6007 D8 (SIP) 6008 D9 (SIP) 6009	
Ring Group Options :	gy : Ring in Or	rder	
Seconds to ring each memb			
If not answered Go	to : Mangup		
Ignore redirectio	ons : 🔽		
		Save ∑ Cancel	

Please fill in "RingGroup Name", "Extension for this ring group", and select from "Available Users" to "Ring Group Members". Decide what kind of strategy for this ring group:

Ring all simultaneously --- When someone calls the ring group, all members of the ring group will ring at the same time.

Ring in order --- When someone calls the ring group, the member will ring in order. **If not answered Goto ---** Choose a destination from the drop-down list if no one in the ring group answers the call.

If you want your ringgroup to work, you should set your destination is ring group in

incoming calling rules. After setting, please Save and Apply Changes

3.10 Music On Hold

"Music On Hold" lets you customize audio tracks for different queues, parked calls etc. As you see, it is able to upload files what you want.

Aanage 'Music-on-Hold' Classes - 🛛 default 🚽 🔺 New MOH class 🛛 🗶 Delete 👘 🕸	
	Manage 'Music On Hold' Classes
manage MOH class - 'default'	
Upload an 8 KHz Mono Music file :	
Choose file to Upload:	
Upload v	
List of Sound Files	
Sound File	Options
manolo_camp-morning_coffee.wav	🗴 Delete

3.11 Voice Menus

Menus allow for more efficient routing of calls from incoming callers. It also is known as IVR (Interactive Voice Response) menus or Digital Receptionist.

Create New Vo	oicelenu	X
Name:	voicemenu (i) Advanced Edit	
Extension:	7000	
□ ①	Allow Dialing Other Extensions	
Actions 🕕	Answer the call	V 🛛 🛇
	Play demo-instruct & Donot Listen for KeyPress events Hangup call	
Add new Step:	Select an Option	
V	① Allow KeyPress Events	
0 Got	to RingGroup business	
1 Got	to Operator	
2 Got	to User 6000	
3	Vpdate	
4 Ī	None User Extension 6000 User Extension 6001	
5 U	User Extension 6002 User Extension 6003	
6 1	User Extension 6004 User Extension 6005 User Extension 6006	
7 U	User Extension 6007 User Extension 6008	
ี เ 8 ป	User Extension 6009 User Extension 6088	
9 ⁰	Ring Group business Operator Hangup	
#	Congestion	

Name --- A name for the voice menu.

Extension --- (Optional) if you want this voice menu to be accessible by dialing an

extension, and then enter that extension number.

Actions --- Show the actions you select from "Add new Step", after you choose an action from "Add new Step" drop-list options, please click [1 Add new Step] button, then it will show at "Actions" frame.

KeyPress --- Including digital 0 to 9 and other characters. When you put your cursor after the digital, there will be an orange frame, and you can click at here to choose the caller in the drop-down list, and then update it.

After setting, please save and apply your changes. The above example "KeyPress Events" settings mean the call will goto ringgroup you have configured before if press 0, goto operator if press 1 and goto the extension 6000 if press 2.

3.12 Time Intervals

When you click + New Time Interval

Time Intervals are defined ranges of time that will be used by call routing features.

button, the following figure will display.

New Time Interval	X
Time Interval Name :	interval
۲	By day of week
	Mon 💙 10 Fri 💙
0	By Days of a Month
	Date : Month : 💽
Time:	Entire Day
	Start Time : 09:00 AM End Time : 06:00 PM
	Cancel Update

Settings in the above picture mean that incoming calls from 09:00 AM to 06:00 PM of every Monday to Friday work normally and calls not in this time segment will not work.

3.13 Incoming Calling Rules

In factory settings, all incoming calls route to FXS port. You can create, modify, prioritize and delete incoming call rules by setting this option.

New Incoming Rule	X
Trunk : openvox 💌	
Time Interval : interval 🗸 🗸	
Pattern 🛈 : s	
Destination : Ring Group ringgroup 🔽	
Cancel Update	

Trunk --- Select a trunk created before from the drop-down list for incoming call use. **Time Interval** --- Determine the time when the incoming call rule works.

Destination --- Set a destination extension or group to response the incoming calls.

Finally, please click on "Update" and "Apply Changes" button at the up right corner of the main page to make settings effective.

3.14 Voicemail

When you call someone who does not answer the call, you can leave a voice message for the called party if the called party supports voice mail.

Extension for checking messages --- When you dial the number, here I set it as 6600, you will hear the message other people left for you.

Max greeting --- Set the maximum number of seconds for voicemail greetings. Maximum message per folder --- This select box sets the maximum number of messages that a user may have in any of their folders.

Max message time --- This select box sets the maximum duration of a voicemail message in seconds. Message recording will not occur for times greater than this amount.

Min message time --- This select box sets the minimum duration of a voicemail message in seconds. Messages below this threshold will be automatically deleted.

General VoiceMail Settings
Extension for checking messages () : 6600
Direct Voicemail Dial 🛈 : 🗌
Max greeting (in seconds) 🛈 : 20
Dial 'O' for Operator 🛈 : 🗌
Tessage Options
Maximum messages per folder 🛈 : 25 💌
Max message time 🛈 : 1 minute 💌
Min message time 🛈 : 1 second 💌
Playback Options
Say message Caller-ID 🛈 : 💌
Say message duration 🛈 :
Play envelope 🛈 : 🗌
Allow users to review 🛈 : 💌
Cancel Save

About other options, please put your cursor on the ① label to get detail information. Example in the above figure means that when you dial "6600", you will hear the message anyone else left for you, but the message duration should less than 20 seconds.

3.15 Conferencing

The conferencing function of Asterisk is similar to a Tele-conference call where multiple callers can call in and participate in a two-way conference like in a party room where everyone can talk and listen to one another or just to listen to a Tele-presentation. Please select conferencing option and then create a new conferencing bridge.

New Conference Bridge	X
Extension: 6300 🛈	Marked/Admin user Extension :
- Password Options:	1
Pin Code:	1213 (1) Admin PinCode: 1415 (1)
Conference Room Options: -	
✓ ① Play hold music for caller	first 🗌 (i) Close conference when last marked user exits
🗆 🛈 Enable caller menu	Announce callers
🗆 🛈 Quiet Mode	Wait for marked user
I	S Cancel ☑ Vpdate

The example in the above figure achieves that the conference number is 6300; common members type the pin code 1213 to enter conference and administrator types 1415 to enter the conference. Enabling "play hold music for first caller" option and "announce callers" option, so the first member who enter the conference will hear music and the online members will be informed when someone enter the conference. At last, please click on Update button, and click on Apply Changes button in up right corner of the main page.

3.16 Follow Me

If A calls B, B does not answer, the call will be transferred to C who is set up in follow me.

	FollowMe P	FollowMe Options		
'Follow Me' preferences for users				
Extension	Follow Me	Follow Order		
6000	Enabled	6001, 6002, 6088	Edit	
6001	Enabled	6002, 6088	Edit	
6002	Enabled	6088, 6001	Edit	
6003	Disabled	Not Configured	Edit	
6004	Disabled	Not Configured	Edit	
6005	Disabled	Not Configured	Edit	
6006	Disabled	Not Configured	Edit	
6007	Disabled	Not Configured	Edit	
6008	Disabled	Not Configured	Edit	
6009	Disabled	Not Configured	Edit	
6088	Disabled	Not Configured	Edit	

The follow me extension 6001 in the above figure means when someone dials 6001, if 6001 responses anything, the call will forward to extension 6002, and if 6002 also

doesn't answer the call, it will forward to 6088. Finally, if all extensions in the Follow Me do not answer the call, it will hang up.

Let's take 6003 for an example to illustrate how to create a follow me.

- 1. Click "Edit" button after 6003 in the above screen;
- 2. Make "Status" enable, select a type for "Music On Hold " Class and choose a dialplan you have set before;

X
Status 🕕 : 💿 Enable 🔿 Disable
'Music On Hold' Class 🕕 : 🚺 default 🛛 💌
DialPlan 🕕 : DialPlan1 💌
Destinations 🛈 :
Add FollowMe Number
© Cancel ☑ Save

3. Please click "Add FollowMe Number" button, select new follow me numbers from the drop-down list, then click Add button to add it, add all numbers you need

by the aforementioned way. Finally, do not forget	M Save	and	Apply Changes
---	--------	-----	---------------

	X
Status 🛈 :	⊙ Enable ○ Disable
'Music On Hold' Class 🕕 :	default
DialPlan 🛈 :	DialPlan1 💙
Destinations 🛈 :	6000 (30 seconds) 🛛 🔿 🔕
New FollowMe Number 🛈 :	⊙ Dial Local Extension
	6001 6001 🗸 for 30 Seconds
Dial Order 🕕 :	 Ring after Trying previous extension/number
	O Ring along with previous extension/number
	Cancel † Add

3.17 Call Features

By call features, you are able to set some functions such as "Call Parking", "Feature Map". The following are example settings.

Feature Codes & Call Parking Preferences 🌼				
Feature Options Feature Digit Timeout: 3000 (milliseconds)				
* Call Parking				
Extension to Dial to	Park a Call	: 700		
Extensions for Parked Calls:		: 701-720	(Ex: '701-720')	
Parked Call Timeout (in secs): 45				
★ Feature Map				
Blind Transfer:	## (de	efault is #)		
Disconnect:	** (de	* (default is *)		
Attended Transfer:	# 2			
Call Parking:	#1			

Feature Digital Timeout --- when timeout the time you set between two feature digital, it is unable to go on making this call and should dialed again.

Call Parking ---- When you are busy or inconvenient to answer calls, you can hold on calls for a period of time. After finishing works, you go to answer the call.

3.18 VoiceMail Groups

Define "VoiceMail Groups" to leave a voicemail message for a group of users by dialing extension number. The following figure realizes that dialing 6600 to leave messages for user 6000, 6001, 6002.

New Voice Mail Group		х
VoiceMail Group's Extension:	6600	
Label:	greetings	
User MailBoxes:	☑ 6000 ☑ 6001 ☑ 6002 □ 6003	
	Cancel Save	

3.19 Voice Menu Prompts

This component is used for recording custom voice menu. There is a default Voice Menu prompts named chinese_ivr.wav. Now, please follow me to record a new voice menu prompt.

First, please select "Voice Menu Prompts" option from the vertical menu on the left of

the main page, then click **Record a new Voice Menu prompt** button, you can get the a screen to set.

Record a new Voice Menu prompt	X
File Name:	OpenWox
Format:	GSM 💌
dial this User Extension to record a new voice prompt:	6000 💌
○ Cancel Record	

Here I set OpenVox as the file name and dial extension 6000 to record the

format .gsm new voice prompt. Once click Record button, your software SIP will show like that:



You answer the call and speak to the microphone to record. After you finish the record, please hang up the call. You can refresh your webpage to see that there is a sound like

 #
 Name
 Options

 1
 OpenWox.gsm
 Record Again
 Play
 Delete

3.20 System Info

Click "System Info" to get general, network, disk usage and memory usage

information.



3.21 Backup

Backup and Restore are two of the mandatory functions of any application, and iCallDroid is not an exception. You can backup all the files under the /etc/asterisk/ directory and restore them. Click **Create New Backup**, then you will get the following screen:

Create New Back	up	X
Tile Names	h	
File Name:	backup_2012jul10_133433	
	🚫 Cancel 🗹 Backup	

Enter a file name and click backup button once backup process is completed. After backup, the following screen will display.

List of Previous Configuration Backups :			
5.No Name	Date	Options	
1 backup_2012ju	110_133311 Jul 10, 2012	Download from Unit Restore Previous Config 🗶 Delete	

3.22 Update

This function enables to update firmware installed on the appliance. Please click 阅览… to choose firmware file to upload.

Unload a now incara i	Update Firmware	
Upload a new image :	Choose a KRC image file:	

3.23 Options

This component is composed of "General Preferences", "Language", "Change Password", "Reboot" and "Advanced Options". Please attention "Extension preferences" in "General Preferences", there are default ranges when you create any kind of extensions, also you are able to disable these ranges.

General Preferences	Language	Change Passwoi	d	Reboot	Advanced Options		
	flebel	OutBound CID (1).				
Global OutBound CID () :							
Global OutBound CID Name 🛈 :							
	Opera	tor Extension 🛈): <	none>			
Ring Timeout 🛈 : 20							
Enable Idle Image Display 🛈 : 🗌							
	VoIP Ph	one Digit Map 🛈	•				
	VoIP Phone 1	Digit Timeout 🛈					
— Extension preferences: —							
	Disable Extensio	on Ranges:					
	User Ext	tensions : 6000	to	6299			
	Conference Ext	tensions : 6300	to	6399			
	VoiceMenu Ext	tensions : 7000	to	7100			
	RingGroup Ext	tensions : 6400	to	6499			
	Queue Ext	tensions : 6500	to	6599			
Voi	ceMail Group Ext	tensions : 6600	to	6699			
	Re	set to defaults					
100	·	set to defaults	το	0022			

Advanced Options

	General Preferences	Language	Change Password	Reboot	Advanced Options		
	Advanced Options						
Notic not pro	e! Digium does not provi vide support for bugs un	ide support for covered in the s, Digium Tech	the options configurab Advanced menu items)le in the Adv . If your unit t est that you r	nu items on the left hand sidebar anced menu items. Digium does becomes inoperable due to editing reset your unit toFactory Default		
	Show Advanced Options						

After clicking Show Advanced Options button, there will be advanced options in

the vertical menu on the left of the main page like the following:



3.23.1 Call Detail Records

This component provides the record of all incoming and outgoing calls including the channels used and duration of calls. After click on **options** \rightarrow Advanced Options \rightarrow Show Advanced Options, please select the "Call Detail Records" option from the vertical menu on the left, then you will get the following screen:

Call Detail Report Call Detail Report Inbound calls U Internal calls U External calls U View: 25 Show all fields Show system calls U						
3 Total records; Viewing 1-3 of 3 Selected Frevious Next Click on column header to sort by that column. Click on row to display full record.						
Start time	Duration	Source	Destination	Caller ID	Disposition	
1 2012-07-10 03:55:13	0:00:02		6000		ANSWERED	
2 2012-07-10 03:54:34	0:00:30		6000		NO ANSWER	
3 2012-07-10 03:48:25	0:00:30		6000		NO ANSWER	

3.23.2 Active Channels

It displays current active channels on the PBX, with the options to hangup or transfer.

Refresh Now Active Channels - 3					
Refreshing Active Channels in 10 Seconds					
Channel	State	Seconds	Application		
DAHDI/1-1	Up	undefined		Transfer	Hangup
SIP/6000-0000001	undefined	59		Transfer	Hangup
Local/executecommand@asterisk_guitools-69a5;2	undefined	1564	System(\${command})	Transfer	Hangup

There are other advanced options, such as "SIP Settings", "IAX settings", "Asterisk CLI".

Chapter 4 Typical Application Cases

4.1 Make Internal Calls

4.1.1 SIP to SIP Calls

Step 1. Run your SIP software to create two SIP users **Step 2.** Register a SIP user (6000) like that:

Account settings	×					
Account name:	6000					
Caller ID:	Administrator					
Credentials						
Enter your SIP account credentials						
Extension:	6000					
ID:	6000					
Password:	****					
My location						
Specify the IP of your PBX/SIP serve	r					
I am in the office - local IP	192.168.1.245 of PBX					
\bigcirc I am out of the office - external If	of PBX					
Use 3CX Tunnel	Use 3CX Tunnel					
Eliminates firewall configuration. Requires 3CX Phone System for Windows						
Local IP of remote PBX: 19	2.168.1.200					
Tunnel password:	* Port; 5090					
Use Outbound Proxy server						
Required by some VoIP Providers. Specify IP or name.						
, 						
Perform provisioning from following URL:						
http://						
Advanced settings	OK Cancel					

Sep 3. Register another SIP user (6001) by the same way before.

Then the two SIP users can call each other. There are ten default SIP extensions (6000--6009), so you just need to register one or more SIP users of these ten. While if want to use other SIP number, you have to create SIP users, and please refer to <u>Create</u>

<u>SIP Users</u> for creating method.

4.1.2 SIP to Analog Phone

Step 1. Register a SIP user like aforementioned way

Step 2. Connect your analog telephone with FXS port

Then the two users can call each other. In default settings, FXS port has been set as analog extension 6088. If you want this port working, please just plug your telephone on iCallDroid's FXS port. Also you can change this analog extension number, please refer to <u>Create Analog Users</u> for creating information.

4.2 Make External Calls

Step 1. Register one or more SIP extensions, please refer to <u>SIP to SIP Calls</u> for how to create a SIP user

Step 2. Plug your telephone to FXS port

Step 3. Plug PSTN line to FXO port

Step 4. Create an outgoing calling rule, about it, please refer to <u>Outgoing Calling Rules</u> Step 5. Create dial plans, about it, please refer to <u>Dial Plans</u> for how to create dialplans Then you can make internal and external calls. In default settings, FXS port has been set as analog extension 6088. If you want this port working, please just plug your telephone on iCallDroid's FXS port. Also you can change this analog extension number, please refer to <u>Create Analog Users</u> for creating information.

Appendix A Default settings and Specifications

• Access

	Browser	Putty
IP	192.168.1.254:8088	192.168.1.254:23(telnet)
Username	admin	root
Password	admin	OpenVox

Recommended Browser

- ➢ Firefox
- ➢ Chrome

• SIP/Analog Extensions (Limited: 6000—6299)

- Ten SIP Extensions: 6000—6009(Password: 8088)
- One Analog Extension: 6088

Calling Rules

- > Outgoing: FXO Dial Out With Prefix 9
- Incoming: Goto FXS Port

• Spec

Extensions: 1 Analog Phone

10~300 SIP/IAX2 Extensions

- ➢ CPU: 700MHz
- > ROM Flash: 32MB (64MB Available for OEM)
- > RAM: 128MB DDR2 SDRAM (Up to 256MB Available for OEM)
- Power: DC 12V
- ➢ FXS/FXO: 1 * FXS + 1 * FXO
- ➢ LED: 4
- ➢ OS: Linux
- ➢ Kernel Version: 2.6.28.10

- Size: 160(L) *100(W) * 31.8(H) mm
- ➢ Weight: 236g
- ▶ Operation Temperature: $0 \sim 70^{\circ}$ C
- > Operation Humidity: $10 \sim 95\%$
- ➢ Power Dissipation: ≤5W (1*FXS, No USB Device)

Appendix B Typical Application



• Recommended Software

- Android sip client: Bria
- iphone sip client: Bria、is-phone lite、zoiper
- ➢ iphone iax client: zoiper



OpenVox Communication Co.Ltd

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Address: F/3, Building No.127, Jindi Industrial Zone, Shazui Road, Futian District, Shenzhen, Guangdong 518048, China <u>Tel:+86-755-82535461, 82535095, 82535362, Fax:+86-755-83823074</u> Business Contact: <u>sales@openvox.com.cn</u> Technical Support: support@openvox.com.cn

> Business Hours: 09:00-18:00(GMT+8) from Monday to Friday URL: www.openvox.cn

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