

# PhoneSuite® 64



## PhoneSuite Knows the Demands of Today's Independent Hotel Owners...

That's why we developed a phone system that meets the needs of smaller properties at an affordable price. Combine that know-how with our proven technology designed by leading engineers and you have a company that will help you:

*Save valuable time and resources with an easy-to-use phone system that requires little supervision — **eliminate hours of tedious training.***

*Reduce your operating cost and improve your image with 24/7 unattended call answering — **Never miss a call!***

*Prevent revenue loss by setting guest dialing restrictions and credit limits.*

*Put the focus on customer care — not on administrative tasks — during peak time.*

*Get big hotel features at a small hotel price.*

### Why PhoneSuite —

- We design and manufacture PhoneSuite in the USA — passing the savings on to you.
- Solid dependable company with 20 years in the communications industry.
- Technology that is focused on hospitality — *Designed by hoteliers for hoteliers.*
- Outstanding support, service, and dedication to our customers.
- Proven technology installed in hotels throughout the United States and Canada.
- PhoneSuite is an approved vendor for most economy and limited service brands.
- Proud allied members of American Hotel & Lodging Association and the Asian American Hotel Owners Association.

PhoneSuite 64 is ideal for independent or small franchise properties up to 60 rooms and works as a stand alone system or may be bundled with our Auto-Attendant, Voice Mail and Call Accounting options.

#### **For Your Guests:**

- Works with standard guest room phones.
- Optional automated attendant allows outside callers to reach guests even when the front desk is closed.
- Cash (blocked) or credit card (open) long distance control.
- Set wake-up calls from either guest room or the front desk; guests hear a professional voice greeting.
- Voice mail automatically turns message waiting light on and off.
- Emergency 9-1-1 calls are given priority and immediately notify the front desk.
- Speed-dial compatibility with programmable guest room phone buttons to quickly dial the area businesses of your choice (e.g., "Order Pizza").

#### **For Your Front-Desk and Administrative Staff:**

- Easy-to-use, intuitive front desk console with one-touch access to the most frequent guest room features — requires minimal staff training.
- Handle up to four simultaneous calls (four answer/hold positions per console).
- Easy check in/out automatically sets dialing restrictions, resets voice mail and, deactivates the phone upon check out.
- Set credit limits, track costs, print phone bills, and store call records to your PMS automatically at check-out with our Call Accounting option.
- Answer, take messages, and transfer calls with our Auto-Attendant and Voice Mail options — customize voice mail with professional messages.
- Wake-up call monitoring tracks answered and missed wake-up calls.
- Conference calling, call forwarding, and paging.
- Call pickup groups allow staff to answer coworkers' calls without leaving their desks.
- Incoming calls on toll-free lines can be blocked from transfer to guest rooms.

#### **For Your Manager:**

- Perform most console functions from a cordless phone, giving freedom to move about the property.
- Day and night modes with ability to ring after-hours calls to a night station.
- Answer incoming trunk calls from any administrative extension.
- Compact main cabinet takes up little space and in most cases will operate with existing wiring.

To learn more about PhoneSuite please call **800.245.9933**  
or visit our website at **[www.phonesuite.com](http://www.phonesuite.com)**