

CONNECTING TO A PC

CT.TS005.503.EN - 03

CONNECTING TO A PC

1. CHOOSE A METHOD FOR CONNECTING TO A PC

Connecting to a PC is necessary for configuring TalkSwitch settings. Review the three methods available, then jump to the appropriate section.

Method	How	Advantages	Disadvantages
 USB	USB cable to PC.	Easy to connect to PC.	PC and TalkSwitch must be in close proximity, this may require disconnecting TalkSwitch from all your phones and moving it to a PC.
 LAN	LAN cable to hub or switch.	Any PC on the LAN can configure the TalkSwitch Default configuration.	Requires a LAN with TalkSwitch and a PC on the same switch. TalkSwitch 48 models only.
 Serial	Serial cable to PC.	Easy to connect to PC.	PC and TalkSwitch must be in close proximity, this may require disconnecting TalkSwitch from all your phones and moving it to a PC. Cable not provided.

USB **Step 1**

Connect Connect TalkSwitch to your PC using a USB cable (provided with TalkSwitch 24-CA only).

Step 2

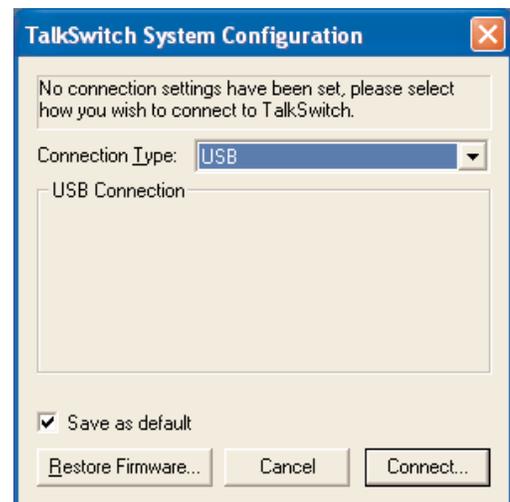
Turn TalkSwitch on.

Step 3

Turn on your computer.

Step 4

Open the TalkSwitch Software program. A dialog box opens asking you to select the connection type. Select **USB** from the drop-down list and click **Connect...**



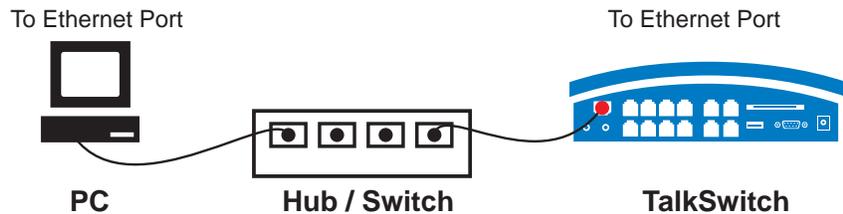
A progress bar appears indicating the connection to TalkSwitch. When the bar disappears, the TalkSwitch System Configuration window appears.



TalkSwitch 48-NLS, 48-CA, and 48-CVA only



Do not use Windows 98 compatibility mode under Windows XP.



Sharing computer data, and TalkSwitch voice data, on the same hub can cause voice degradation during high traffic periods. For best results place TalkSwitch units on a switch, or on their own hub.

Step 1

Connect TalkSwitch to your hub or switch using standard Cat 5 cable with RJ45 connectors on either end.

Step 2

Connect your PC to the hub or switch using Cat 5 cable.

Step 3

Turn TalkSwitch on.

Step 4

Turn on your computer.

Step 5

Open the TalkSwitch Software program.

A progress bar appears indicating the connection to TalkSwitch. When the bar disappears, the TalkSwitch System Configuration window appears.

! Multiple Access

Anytime TalkSwitch is being configured, it is 'locked' so that no other computer, or person using a phone, can make configuration changes at the same time. Once the software is closed TalkSwitch becomes 'unlocked'.

If you leave the software open for longer than one hour, TalkSwitch will automatically 'unlock' itself to allow for configuration changes.

Serial**Step 1**

Connect TalkSwitch to your PC using a Serial cable (not provided).

Step 2

Turn TalkSwitch on.

Step 3

Turn on your computer.

Step 5

Make sure all communication software is turned off; see "Communication Software".

Step 6

Open the TalkSwitch Software program. A dialog box opens asking you to select the connection type. Select **Serial** from the drop-down list and the Serial Port, then click **Connect...**

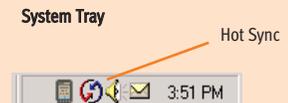
A progress bar appears indicating the connection to TalkSwitch. When the bar disappears, the TalkSwitch System Configuration window appears.

! Communication Software

Make sure that no other communication programs are running at the same time as TalkSwitch configuration software.

These may include Palm Pilot, Hot Sync, TalkWorks, Digital Camera, or UPS Tracking software. These programs tend to 'hold' onto the COM ports preventing other programs from using them.

Look in your System Tray for programs using your COM ports. Rolling over each icon will also indicate the name of the associated program.

**About TalkSwitch**

TalkSwitch® is dedicated to providing small and multi-location businesses with innovative telecommunications solutions. Since 1990, TalkSwitch has delivered rich features, high functionality and unbeatable value. Ideal for businesses with up to 32 telephone users per office, TalkSwitch systems provide users with options to connect to both the traditional telephone network (PSTN) and Voice over IP (VoIP) networks. TalkSwitch is headquartered in Ottawa, Canada. For more information call (888) 332-9322 or visit our website at www.talkswitch.com

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